



GILBERT POLICE DEPARTMENT
STRATEGIC INITIATIVE
QUARTERLY REPORT
 FY15 Report – Third Quarter

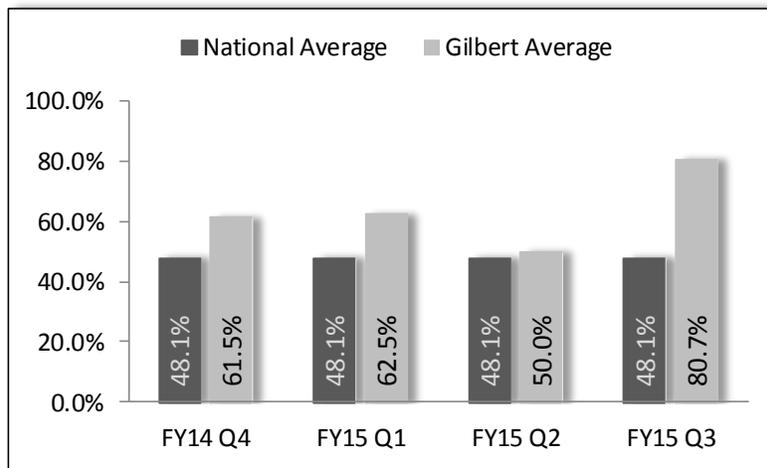
May 19, 2015: Prepared by the Gilbert Police Department, Support Services Division



STRATEGIC INITIATIVE	Community Livability (CL-PD-1)
STRATEGIC GOAL	Maximize the use of technology, data, and staff resources to conduct thorough and efficient criminal investigations.

Supporting Goal: Maintain clearance rates for crimes of violence that are higher than the national average according to the FBI publication *Crime in the United States*.¹

Figure 1: Violent Crimes Clearance Rates

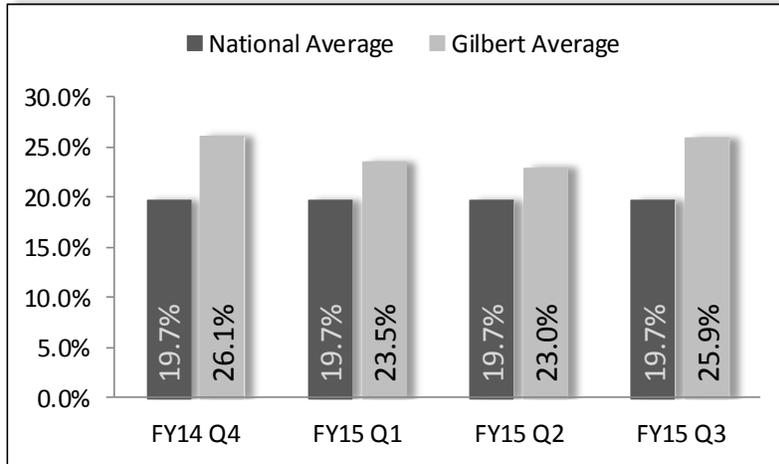


Violent Crimes Clearance Rates: National vs. Gilbert

2013 National Clearance Rate	48.1%						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
Gilbert Clearance Rates	61.5%	62.5%	50.0%	80.7%		64.6%	65.0%

Supporting Goal: Maintain clearance rates for property offenses that are higher than the national average according to the FBI publication *Crime in the United States*.

Figure 2: Property Crimes Clearance Rates

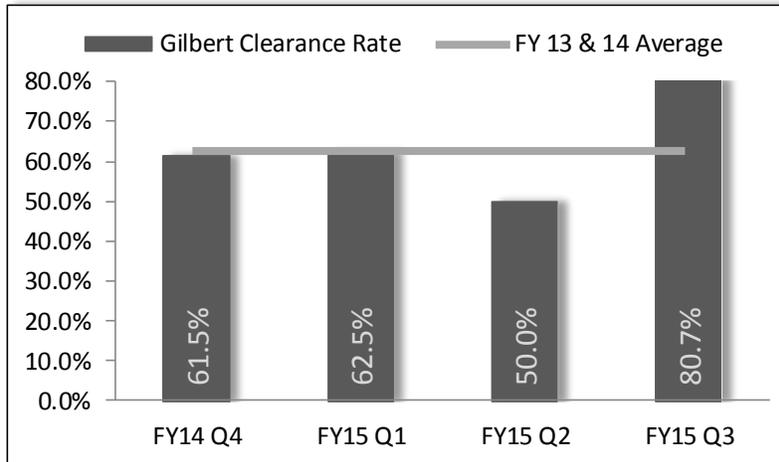


Property Crimes Clearance Rates: National vs. Gilbert

2013 National Clearance Rate	19.7%						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
Gilbert Clearance Rates	26.1%	23.5%	23.0%	25.9%		24.2%	24.1%

Supporting Goal: Maintain or exceed Gilbert P.D. clearance rates for crimes of violence as compared to the previous year.

Figure 3: Comparison of Clearance Rates for Violent Crimes

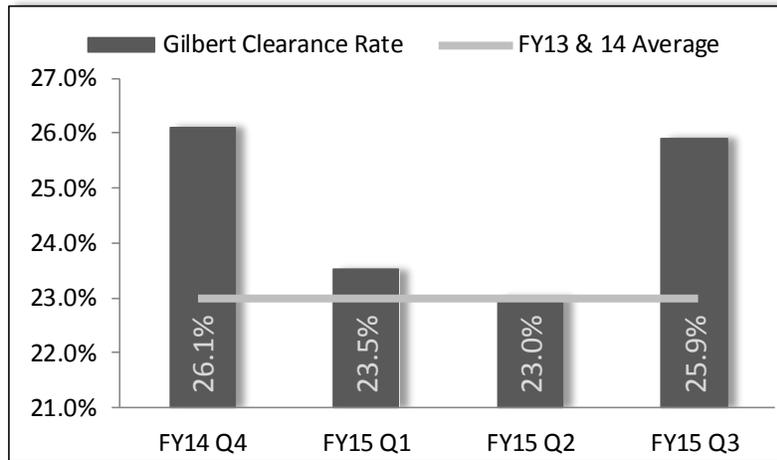


Comparison of Clearance Rates for Violent Crimes

FY13 & FY14 Gilbert Clearance Rate Average	62.4%						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
Gilbert Clearance Rate	61.5%	62.5%	50.0%	80.7%		58.8%	65.0%

Supporting Goal: Maintain or exceed Gilbert P.D. clearance rates for property crimes as compared to the previous year.

Figure 4: Comparison of Clearance Rates for Property Crimes



Comparison of Clearance Rates for Property Crimes

FY13 & FY14 Gilbert Clearance Rate Average		23.0%				
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
Gilbert Clearance Rate	26.1%	23.5%	23.0%	25.9%	21.6%	24.1%

Supporting Goal: Verify address information, within the time limits established by policy, for all sex offenders registered in the Town of Gilbert.

Registered Sex Offender Verifications / Gilbert PD

	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
Sex Offenders Requiring Verification	35	18	17	12	81	82
Sex Offender Verifications Completed	12	13	5	22	52	52

Lab Metrics²

Lab Requests for Controlled Substances

Controlled Substances Goal		Analyze Controlled Substance within 20 days of arrival at lab.				
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
Gilbert Controlled Substances Average of Days	24.9	26.6	19.8	29.9	24.9	25.4
Mesa Controlled Substances Average of Days	79.5	94.1	68.1	29.8	79.5	64.0

Lab Requests for Toxicology: Blood Alcohol

Toxicology: Blood Alcohol Goal		Analyze Blood Alcohol content within 14 days of arrival at lab.				
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
Gilbert Toxicology: Blood Alcohol Average of Days	22.4	25.1	18.6	25.3	22.4	23.0
Mesa Toxicology: Blood Alcohol Average of Days	18.7	24.4	24.0	30.7	18.7	26.4

Lab Requests for Toxicology: Blood Drugs

Toxicology: Blood Drugs Goal	Analyze Blood for drug toxicology within 90 days of arrival at lab.						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
Gilbert Toxicology: Blood Drugs Average of Days	276.1	297.1	311.8	142.2		276.1	250.4
Mesa Toxicology: Blood Drugs Average of Days	271.8	320.8	324.2	149.7		271.8	264.9

CODIS³Databases Matches

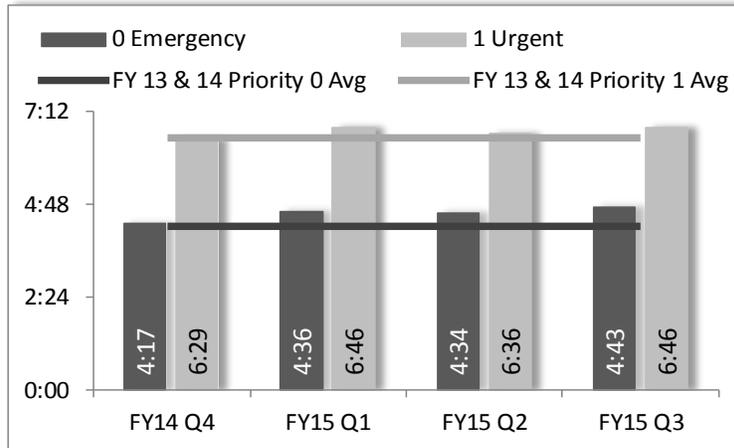
CODIS Database Matches Goal	Achieve 20% match rate for unknown DNA submitted to CODIS Database.						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
Gilbert CODIS Database Matches	14%	33%	18%	20%		14%	24%



STRATEGIC INITIATIVE	Community Livability (CL-PD-1)
STRATEGIC GOAL	Utilize data and technology to effectively and efficiently deploy personnel and resources to provide a timely response to calls for service (CFS).

Supporting Goal: Establish *average response time* targets for each identified CFS priority level. (Note: “Average CFS response time” is defined as the time period from when the CFS is received to responder arrival).

Figure 5: Average CFS Response Time



CFS Average Response Time Goal Attainment

PRIORITY LEVEL	Target Goal	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
0 Emergency	5.5 min	4:17	4:36	4:34	4:43	4:18	4:37
1 Urgent	6.5 min	6:29	6:46	6:36	6:46	6:36	6:43
2 High	15 min	12:38	13:01	12:20	13:02	12:24	12:48
3 Low	45 min	26:24	23:57	27:13	28:38	27:01	26:38
4 Report Only	60 min	9:50	9:20	10:50	13:29	11:46	11:09

Supporting Goal: Meet CFS average response time targets as follows:

- 80% of target for Priority 0 calls
- 80% of target for Priority 1 calls
- 70% of target for Priority 2, 3, and 4 calls

CFS Average Response Time Goal Attainment

PRIORITY LEVEL	Target Goal	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
0 Emergency	80%	80.1%	71.4%	72.9%	67.4%	79.9%	70.9%
1 Urgent	80%	59.3%	55.7%	59.0%	55.6%	58.5%	56.7%
2 High	70%	74.1%	73.8%	76.4%	73.5%	74.9%	74.6%
3 Low	70%	83.8%	86.2%	84.5%	81.5%	83.0%	84.0%
4 Report Only	70%	97.7%	97.5%	96.7%	94.4%	96.7%	96.2%

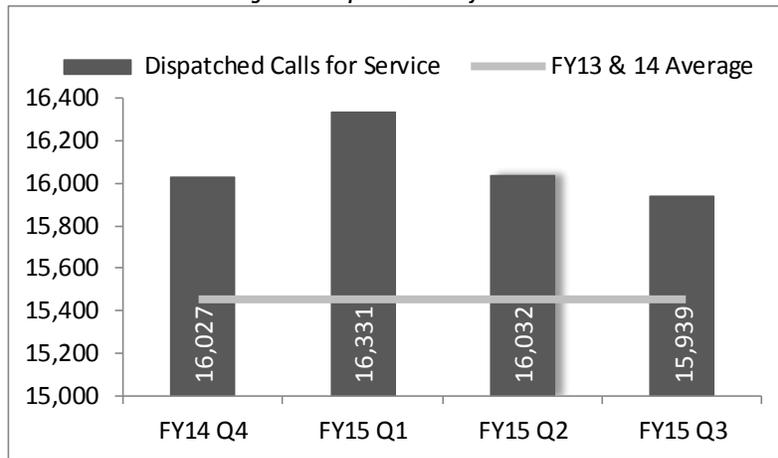
Supporting Goal: Establish *average dispatch time* targets for CFS priority level 0 and 1 (Note: “Average dispatch time” is defined as from time call is received to dispatching/assigning units).

CFS Average Dispatch Time Targets

PRIORITY LEVEL	Target Goal	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
0 Emergency	90 sec	24 sec	26 sec	22 sec	27 sec	27 sec	25 sec
1 Urgent	90 sec	46 sec	51 sec	48 sec	52 sec	51 sec	51 sec

Dispatched Calls for Service

Figure 6: Dispatched Calls for Service



Dispatched Calls for Service

FY13 & FY14 Dispatched CFS Average		15,452					
		FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
Dispatched Calls for Service		16,027	16,331	16,032	15,939	62,269	48,302

Supporting Goal: Meet established *average dispatch time* targets as follows:

- 90% of target for Priority 0 calls
- 90% of target for Priority 1 calls

CFS Average Dispatch Time Target Goal Achievement

PRIORITY LEVEL	Target Goal	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
0 Emergency	90%	98.8%	98.5%	99.4%	99.5%	98.0%	99.1%
1 Urgent	90%	91.0%	89.4%	90.2%	88.0%	88.1%	89.2%

Supporting Goal: Answer 90% of 911 calls within 10 seconds

Emergency Calls (911) Answered Within 10 Seconds

Target Goal	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q2	FY14 Year End	FY15 YTD
90%	93.0%	93.0%	93.4%	93.5%	93.6%	93.2%

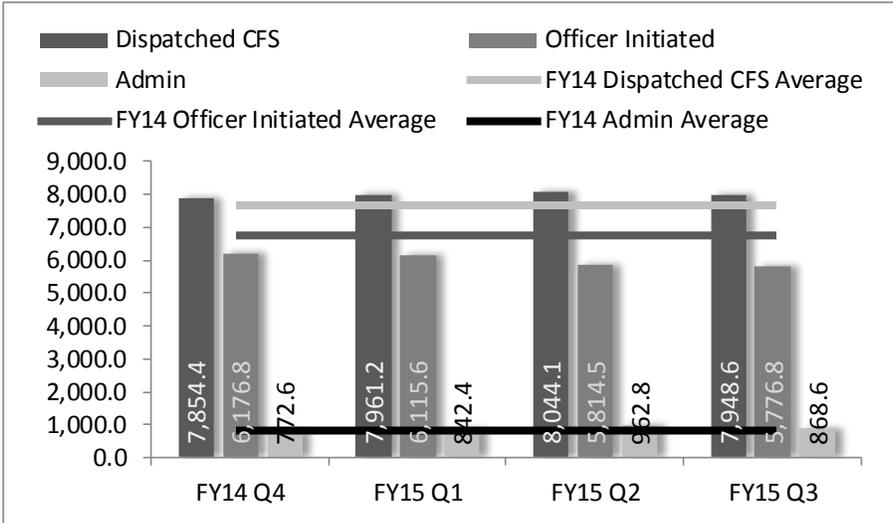
Supporting Goal: Answer 90% of non-emergency calls within 30 seconds

Non-Emergency Calls Answered Within 30 Seconds

Target Goal	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q2	FY13 Year End	FY15 YTD
90%	99.7%	99.7%	99.6%	99.8%	99.8%	99.7%

Committed Time Allocation

Figure 7: Patrol Committed Time Allocation



Patrol Committed Time Allocation

FY14 Patrol Committed Time Allocation in Hours Average	Dispatched CFS - 7,649.0; Officer Initiated - 6,755.0; Admin - 841.7					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD
Dispatched CFS	7,854.4	7,961.2	8,044.1	7,948.6	30,596.1	23,953.8
Officer Initiated	6,176.8	6,115.6	5,814.5	5,776.8	27,020.2	17,706.8
Admin	772.6	842.4	962.8	868.6	3,366.8	2,673.7



Technology Leader

STRATEGIC INITIATIVE	Technology Leader (TL-PD-1)
STRATEGIC GOAL	Effective use of technology to enhance intelligence led policing.

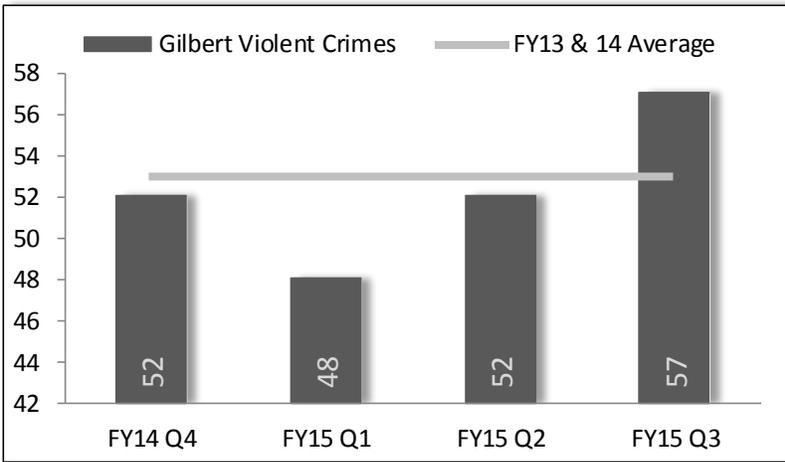
Supporting Goal: Maintain the lowest overall crime rate, based on total UCR Part I offenses per 1,000, of communities with a population greater than 100,000 in Arizona⁴ for calendar year. Achieve ranking within top five 100 largest US cities with the lowest overall crime rates based on total calendar year Part I offenses per 1,000 residents.

Town of Gilbert Safe Community Ranking

Year	Ranking
2011 National Ranking	7
2012 National Ranking	3
2013 National Ranking	2
	Ranking
2012 Arizona Ranking	1
2013 Arizona Ranking	1
2014 Arizona Ranking	1

Data to Support Goal:
Violent Crimes Reported

Figure 8: Violent Crimes Reported

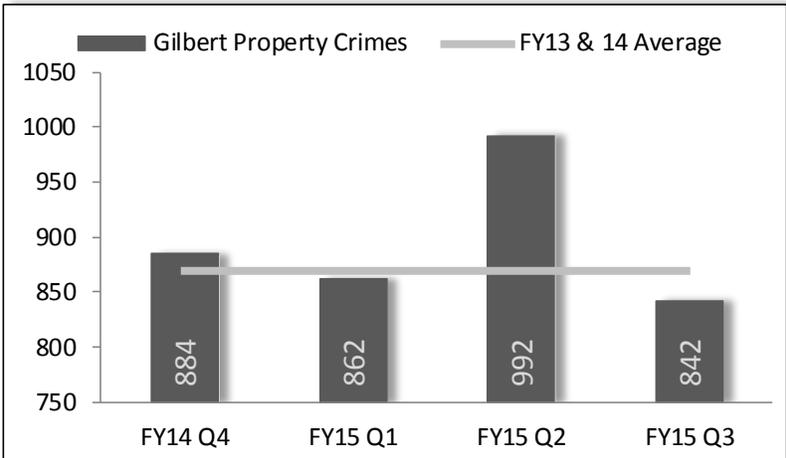


Violent Crimes Reported

FY13 & FY14 Gilbert Violent Crime Average	53						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
Gilbert Violent Crimes	52	48	52	57		223	157

Property Crimes Reported

Figure 9: Property Crimes Reported

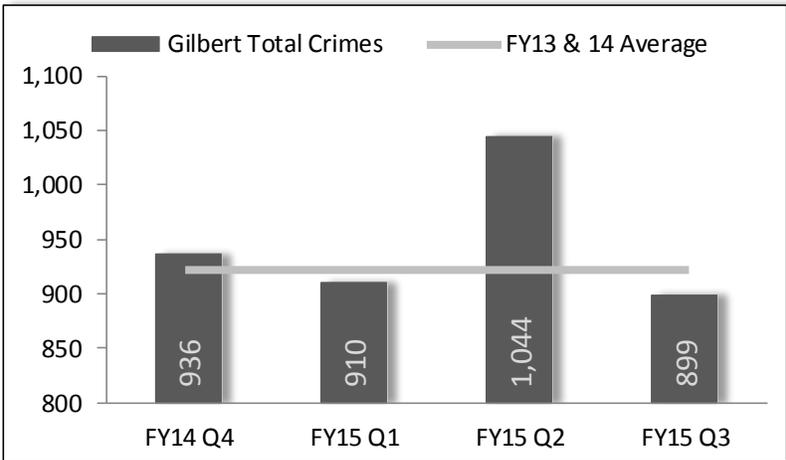


Property Crimes Reported

FY13 & FY14 Gilbert Property Crime Average		869					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD	
Gilbert Property Crimes	884	862	992	842	3,558	2,696	

Total Crimes Reported

Figure 10: Total Crimes Reported (Violent & Property)



Total Crimes Reported (Violent & Property)

FY13 & FY14 Gilbert Total Crime Average		922					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD	
Gilbert Total Crimes	936	910	1,044	899	3,781	2,858	



Economic Development

STRATEGIC INITIATIVE	Economic Development (ED-PD-1)
STRATEGIC GOAL	Enhance the economic development plan by providing a safe environment.

Supporting Goal: Maintain *required* school resource officer (SRO) staffing levels. (Note: Required SRO staffing is defined as all high schools and junior high schools being staffed with one SRO).

SRO Staffing Levels

STAFFING LEVEL	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3
Required SRO Staffing	11	11	11	11
Current SRO Staffing	8	8	9	9

Supporting Goal: Maintain a rating of 90% or greater for overall satisfaction with the Gilbert Police services based on the 2013 National Citizen Survey for the Town of Gilbert.⁵

Overall Satisfaction with Police Services

TIME PERIOD	SATISFACTION RATE
2010 Rating	93.0%
2013 Rating	92.0%

Supporting Goal: Maintain a satisfaction rating of 90% or greater for citizens feeling safe from violent crime victimization based on the 2013 National Citizen Survey for the Town of Gilbert.

Feeling Safe from Violent Crime Victimization

TIME PERIOD	SATISFACTION RATE
2010 Rating	98.5%
2013 Rating	91.0%

Supporting Goal: Maintain a satisfaction rating of 90% or greater for citizens feeling safe from property crime victimization based on the 2013 National Citizen Survey for the Town of Gilbert.

Feeling Safe from Property Crime Victimization

TIME PERIOD	SATISFACTION RATE
2010 Rating	96.4%
2013 Rating	78.0%

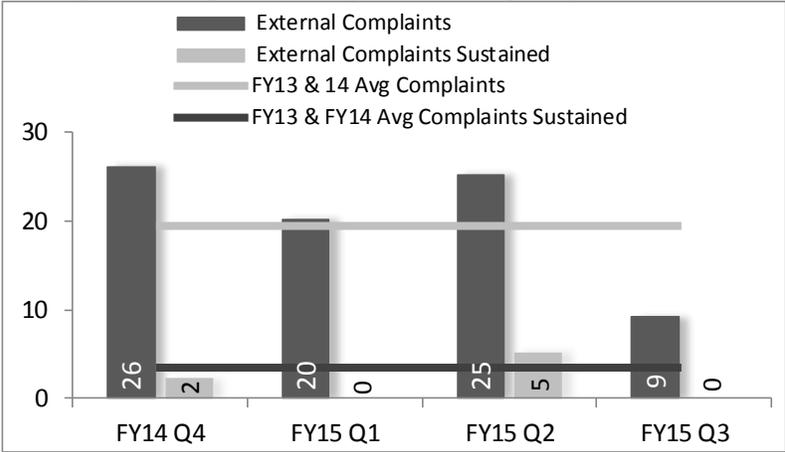
Supporting Goal: Maintain a satisfaction rating of 90% or greater for citizens feeling safe on local roadways based on the 2013 National Citizen Survey for the Town of Gilbert.

Feeling Safe on Local Roadways

TIME PERIOD	SATISFACTION RATE
2010 Rating	96.0%
2013 Rating	87.0%

Citizen Complaints

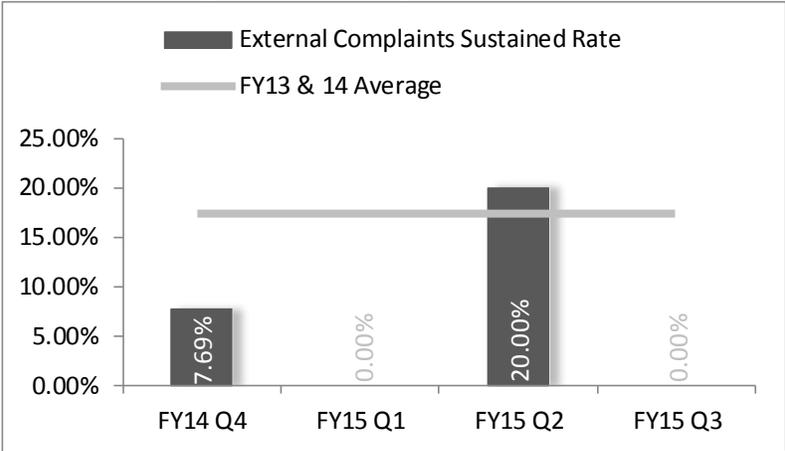
Figure 11: Average External Complaints and Average Complaints Sustained



External Complaints

FY13 & FY14 External Complaints Average/Complaints Sustained Average	19 / 3						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
External Complaints	26	20	25	9		78	54
External Complaints Sustained	2	0	5	0		14	5

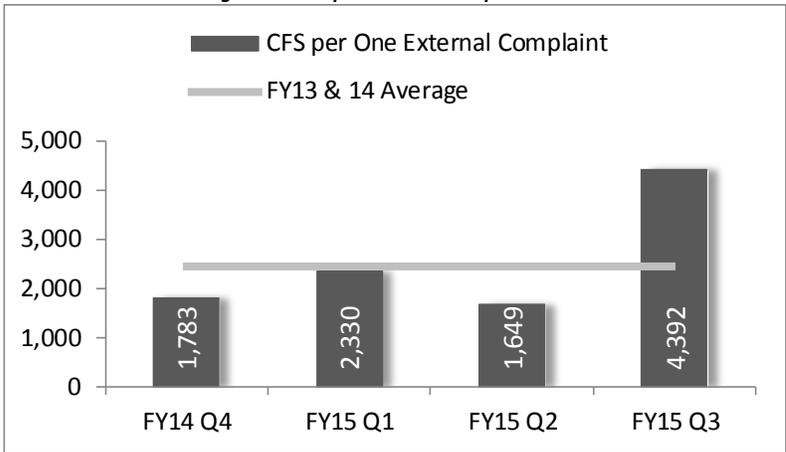
Figure 12: External Complaints Sustained Rate



External Complaints Sustained Rate

FY13 & FY14 External Complaints Sustained Rate Average	17.42%						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
External Complaints Sustained Rate	7.69%	0.00%	20.00%	0.00%		17.95%	9.26%

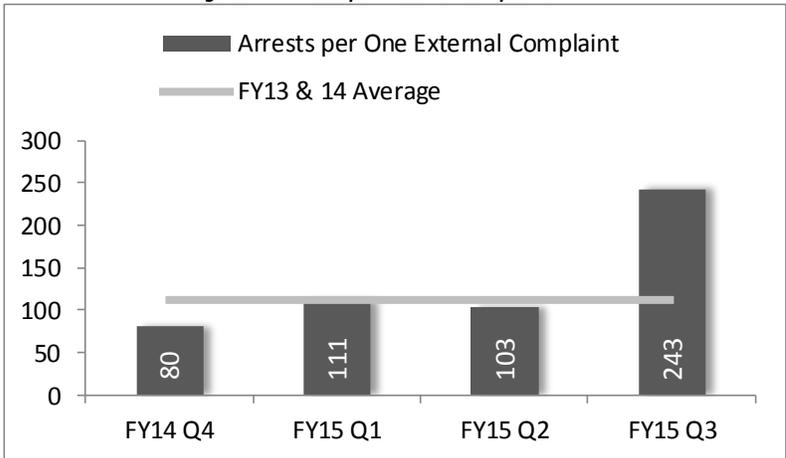
Figure 13: CFS per External Complaint



Calls for Service per External Complaint

FY13 & FY14 Average CFS per One External Complaint	2,443						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
CFS per One External Complaint	1,783	2,330	1,649	4,392		2,384	2,359

Figure 14: Arrests per External Complaint

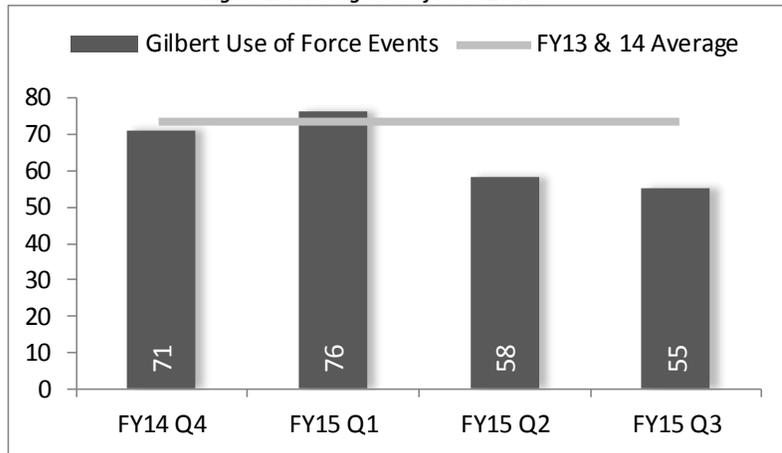


Arrest per External Complaint

FY13 & FY14 Average Arrests per One External Complaint	112						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
Arrests per One External Complaint	80	111	103	243		110	129

Use of Force Events

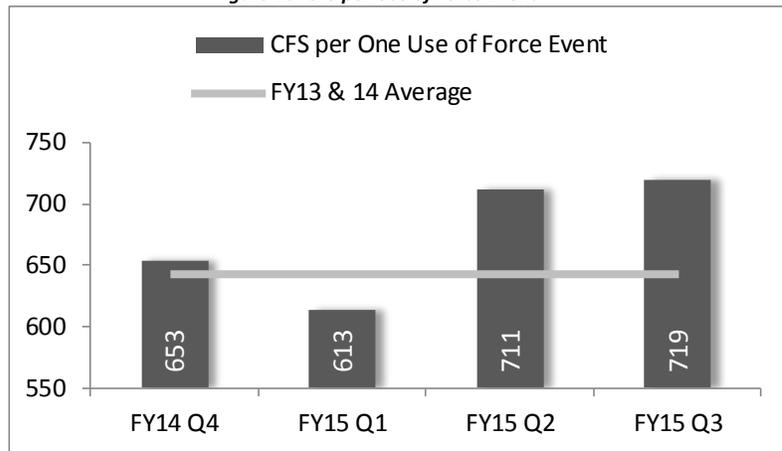
Figure 15: Average Use of Force Events



Use of Force Events

FY13 & FY14 Gilbert Use of Force Events Average		74					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD	
Gilbert Use of Force Events	71	76	58	55	287	189	

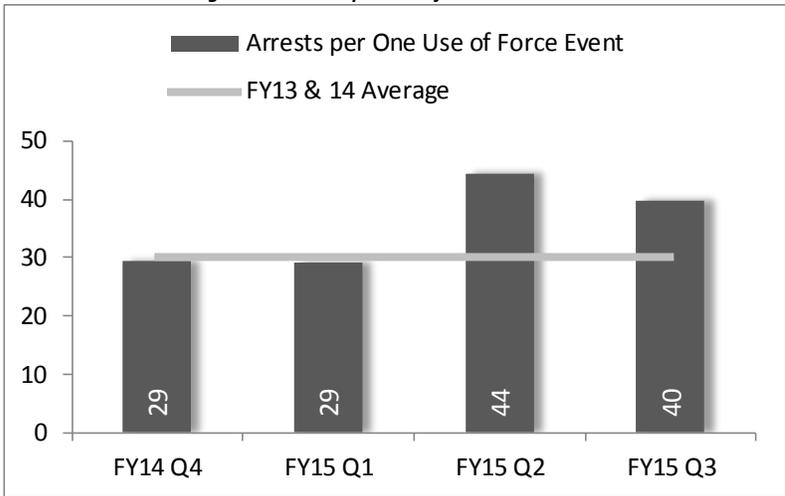
Figure 16: CFS per Use of Force Event



Calls for Service per Use of Force Event

FY13 & FY14 Average CFS per One Use of Force Event		643					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD	
CFS per One Use of Force Event	653	613	711	719	648	674	

Figure 17: Arrests per Use of Force Event

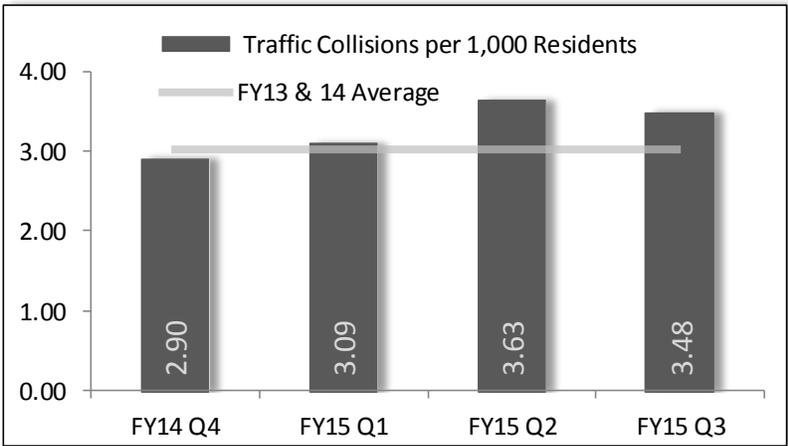


Arrest per Use of Force Event

FY13 & FY14 Average Arrests per One Use of Force Event		30						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD	
Arrests per One Use of Force Event	29	29	44	40		30	37	

Supporting Goal: Maintain or reduce traffic collision rates based on the total number of collisions per 1,000 residents.⁶

Figure 18: Total Traffic Collisions per 1,000 Residents

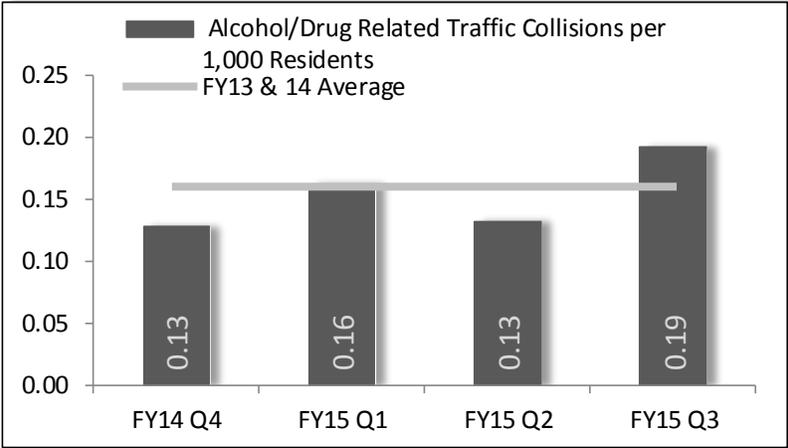


Total Traffic Collisions per 1,000 Residents

FY13 & FY14 Traffic Collision per 1,000 Residents Average		3.01						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD	
Traffic Collisions per 1,000 Residents	2.90	3.09	3.63	3.48		12.14	10.19	

Supporting Goal: Maintain or reduce alcohol and drug related traffic collision rates based on total drug/alcohol related collisions per 1,000 residents.

Figure 19: Total Alcohol/ Drug Related Traffic Collisions per 1,000 Residents

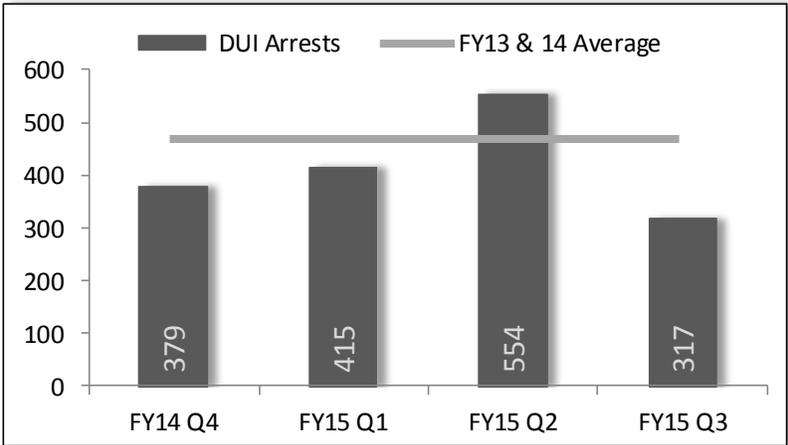


Total Drug/Alcohol Related Traffic Collisions per 1,000 Residents

FY13 & FY14 Traffic Alcohol/Drug Related Collision per 1,000 Residents Average		0.16					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD	
Alcohol/Drug Related Traffic Collisions per 1,000 Residents	0.13	0.16	0.13	0.19	0.62	0.48	

Supporting Goal: Maintain or increase the number of “driving under the influence” (DUI) arrests.

Figure 20: Total DUI Arrests

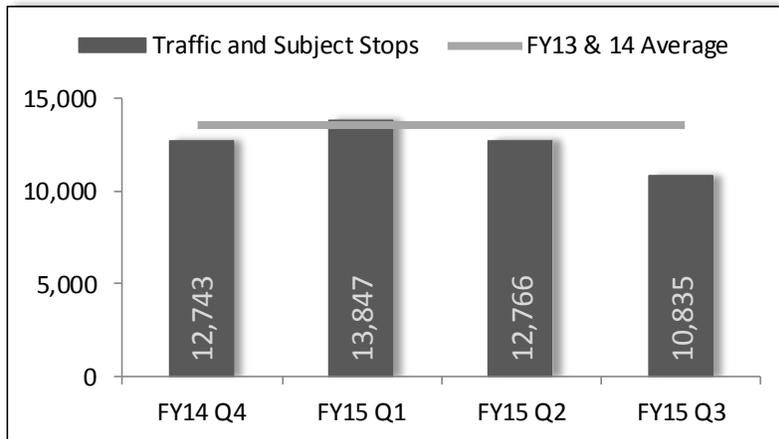


Total DUI Arrests

FY13 & FY14 DUI Arrests Average		469					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD	
DUI Arrests	379	415	554	317	1,725	1,286	

Supporting Goal: Maintain or increase officer initiated traffic and subject contacts.

Figure 21: Total Traffic and Subject Stops

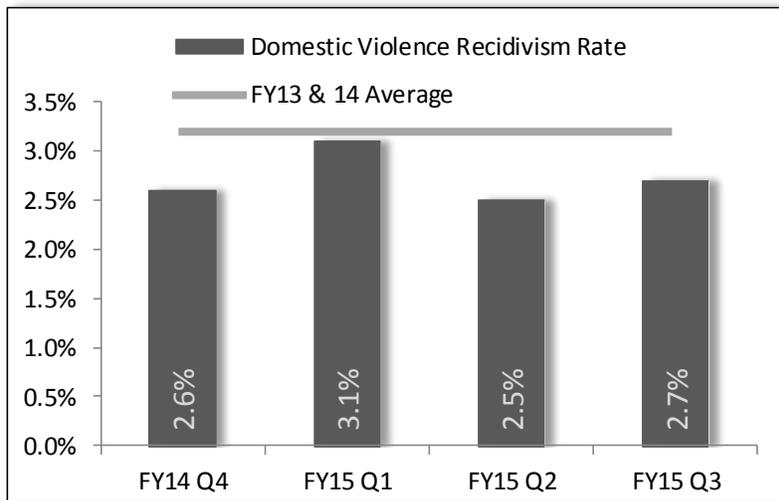


Total Traffic and Subject Contacts

FY13 & FY14 Traffic and Subject Stops Average		13,553					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD	
Traffic and Subject Stops	12,743	13,847	12,766	10,835	51,398	37,448	

Supporting Goal: Maintain recidivism rates of less than 5% for domestic violence cases.

Figure 22: Domestic Violence Recidivism Rates

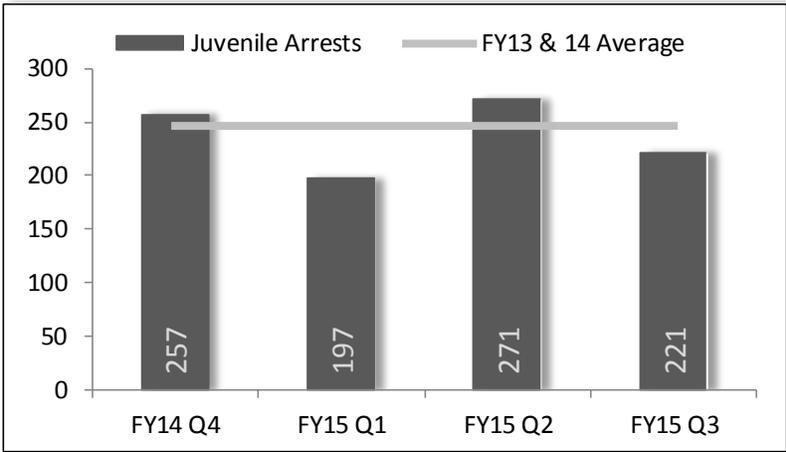


Domestic Violence Recidivism Rates

FY13 & FY14 Domestic Violence Recidivism Rate Average		3.2%					
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3	FY14 Year End	FY15 YTD	
Domestic Violence Recidivism Rate	2.6%	3.1%	2.5%	2.7%	3.4%	2.8%	

Supporting Goal: Maintain or reduce the number of juvenile criminal offenses (excluding curfew, alcohol, truancy, and tobacco violations).

Figure 23: Total Juvenile Arrests



Total Juvenile Arrests

FY13 & FY14 Juvenile Arrest Average	247						
	FY14 Q4	FY15 Q1	FY15 Q2	FY15 Q3		FY14 Year End	FY15 YTD
Juvenile Arrests	257	197	271	221		988	689

Supporting Goal: Conduct court ordered counseling services within 30 days of court appearance or judicial order.

Counseling Services Performed Within 30 Days of Appearance or Judicial Order	Meeting goal as of 3/31/2015
---	------------------------------

Division Goals	
Patrol	Status
Implement a fully operational combined detention holding facility in partnership with the Chandler Police Department, no later than October 1, 2014.	Completed – Implementation December 1, 2014.
Special Operations	
Conduct a staff study to identify the best practices to increase the clearance rates of Part I Uniform Crime Report (UCR) property crime offenses, no later than April 1, 2015.	In progress.
Implement a Family Violence Response Team as part of the Crime Suppression Team, no later than June 29, 2015.	Pending – making staff assignments.
Implement an in-house fully functional fingerprint analysis program, no later than January 1, 2016.	Approved – staffing in place, remodel for lab is in process and purchase of other necessary equipment is in process.
Support Services	
Implement a fully functional electronic citation program in the Traffic Unit with connectivity to the Municipal Court and Prosecutor’s Office, no later than January 1, 2015	In progress, anticipate implementation June 2015.
Implement a fully functional body worn camera program for all uniformed police personnel (Patrol, Crime Suppression, Criminal Apprehension, Traffic Unit), no later than January 1, 2015.	In progress, full implementation will occur in second half of 2015.
Office of Professional Standards	
In conjunction with the Office of Management and Budget and Human Resources, conducts a process improvement study designed to decrease the amount of time to recruit and hire police department personnel without compromising quality.	In progress, hiring process has been outlined and presentation created for HR. Presentation waiting on HR scheduling confirmation.

Endnotes

- ¹ Crime statistics for the United States are published annually by the Federal Bureau of Investigation (FBI) in the Uniform Crime Reports (UCR) which represents crime reported to police.
- ² Lab Metric numbers for both Gilbert PD and Mesa PD are compiled by Mesa PD Forensic Services. Due to a reporting format Lab Metrics for FY14 Q4 also contains information for March 2014.
- ³ Combined DNA Index System or CODIS
- ⁴ Morgan, Kathleen O’Leary and Scott Morgan. *City Crime Rankings 2013: Crime in Metropolitan America*. Thousand Oaks, CA: Sage Publications, 2013; 2011 rankings.
Morgan, Kathleen O’Leary, Scott Morgan, and Rachel Boba Santos. *City Crime Rankings 2014: Crime in Metropolitan America*. Thousand Oaks, CA: Sage Publications, 2014; 2012 rankings.
2013 National ranking data obtained from the FBI’s Crime in the United States 2013, http://www.fbi.gov/about-us/cjis/ucr/crime-in-the-u.s/2013/crime-in-the-u.s.-2013/tables/table-8/table_8_offenses_known_to_law_enforcement_by_state_by_city_2013.xls/view.
Arizona rankings are compiled by the Tempe Police Department; 2011 through 2013 rankings.
2012 Arizona rankings are compiled by the Access Integrity Unit of AzDPS, Crime in Arizona
All rankings are based on UCR Part I Crimes.
- ⁵ Ratings for 2010 were compiled from the Town of Gilbert (TOG) Heads-of-Household Survey/2010 – This survey has been replaced with the National Citizen Survey. Ratings in 2013 were compiled from the National Citizen Survey conducted for the Town of Gilbert.
- ⁶ Population data figures were provided by the Town of Gilbert Budget and Management Office:
2014/227,598
2015/235,493