



**GILBERT
POLICE
DEPARTMENT
FY 2011-2012
Annual Report**

Photo by Michael Schennum, Arizona Republic



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Town of Gilbert Data

Population: 208,453
Area: 76 square miles
Founded: 1891
Incorporated: 1920
Type of Government: Council/Manager

Acknowledgements

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GPD Communications

The respect for individual rights is the basis of our Constitution and the cornerstone of our values at the Gilbert Police Department. Our mission is to serve as law enforcement leaders in protecting and assisting all people in our community through effective problem solving, professional service, and the relentless pursuit of those who victimize our citizens and compromise public safety.





News and Events

FY 11-12 Annual Report

Photo by Antonio Roldan, Gilbert Police Department

CART Certification

CART (Child Abduction Response Team) is a multi-jurisdictional, multi-disciplinary approach for responding to missing /abducted child incidents. The department played an integral role, with Detective Ralph Cornejo leading the way, in the creation of the Arizona team. Several East Valley and Phoenix-area agencies joined together to develop standardized protocol and an intergovernmental agreement. The certification process included an audit of the protocol and evaluation of the procedures during a mock abduction scenario. AZCART became the 17th certified response team in the nation.



Submit A Tip Program



In August 2011, the department launched an online and cell phone text based tip program. The public can anonymously submit tip information on crimes, request special patrol watches, or report suspicious activity and traffic concerns from their cell phones or computers. Since its inception, an average of 84 tips are received each month.

Use of the tip program has already proven to be a valuable crime solving tool. In June 2012, a forgery case was solved because of tips received with suspect information.

DDACTS Implementation

In April 2012, the department launched another new tool to combat crime; this tool is based on a national model, the program, Data Driven Approach to Crime and Traffic Safety (DDACTS).

DDACTS uses crime and traffic statistics in deploying officers to areas of high crime and traffic violations. Visible traffic enforcement is a deterrent to crimes in that many crimes involve a vehicle in some manner.

Mass Shooting

In early May 2012, Communications personnel received a request for officers to respond to a domestic violence incident. The call was disconnected before all of the information could be obtained. A second call was received from the same residence informing personnel of a shooting. The caller was hysterical, but Communications personnel were able to keep her as calm as possible until officers arrived on the scene.

When officers arrived, they found four victims of fatal gunshot wounds and a fifth victim, a 15-month old girl, struggling to stay alive. Lifesaving measures were taken while other officers searched the home for possible remaining suspects and other victims. Attempts to save the child's life proved fruitless and she later passed away.

A number of agencies assisted with the scene after hazardous materials and a large stockpile of munitions were found, to include the Gilbert Fire Department, the Joint Terrorism Task Force, and the Department of Defense.

A huge media blitz ensued because of the sheer number of victims and because of the controversy surrounding the suspect and his actions in the years prior to the shooting.

Catalytic Converter Thefts

In August 2011, through a combined investigative effort with the Mesa Police Department, a suspect was arrested for a string of catalytic converter thefts. A total of 38 cases were linked to the suspect for a total loss of \$68,000. Twenty-one of the cases occurred in Gilbert.



Communications

The Communications Section is often the first point of contact for most citizens requiring police, fire, or medical assistance through either the police department's general number or the 9-1-1 phone lines. The section handles approximately 200,000 emergency and non-emergency phone calls each year and more than 225,000 calls for service, traffic stops, and officer initiated events each year. By using police radios and computer aided dispatch systems, they are able to maintain a constant awareness of each officer's location and status. By using their training and available technology, Communications employees are able to react quickly to provide for citizen and officer safety.

During this fiscal year, the Communications section has handled several significant events including several high profile events that required multiple jurisdictional and agency cooperation. This included a large warehouse fire with possible hazardous materials implications and a multiple victim homicide that garnered national media attention. These kinds of events require Communications employees to form a cohesive work unit as they handle a barrage of incoming phone calls, monitor multiple radio frequencies, making notifications, or contacting adjacent jurisdictions with updates or requests for assistance; all while still handling unrelated emergency and non-emergency police concerns. Personnel work as an incredible team as each member completes their tasks with professionalism, relying on training, experience, and an inherent dedication to provide the best service possible to help ensure public safety.

The section and its members have been recognized for their accomplishments as the recipients of multiple awards this year. Their recognition included a Distinguished Team Award for the section, one telecommunicator earned a Meritorious Conduct award, three employees received quarterly police department awards, and five employees were named Gilbert Town Employees of the Year for 2011.



Memorial Garden

An existing atrium was quickly becoming an eyesore until a group of employees with vision developed a plan. They transformed the atrium into a beautiful garden honoring police department employees who have passed away.

Through the generosity of the Citizens Academy Alumni Association and the hard work of the employees, the Memorial Garden has become a beautiful place for employees to enjoy and remember those who are no longer with us. The Memorial Garden was official dedicated on April 30, the day we gather annually to reflect and remember those we have lost.

The following group of employees were recognized for their work on this worthy project: Sherry Nielsen, Sandy Sweeten, Paula Krueger, Wendy Morehouse, Lisa Clark, and Sherri Summers.

Citizens Academy Alumni Association

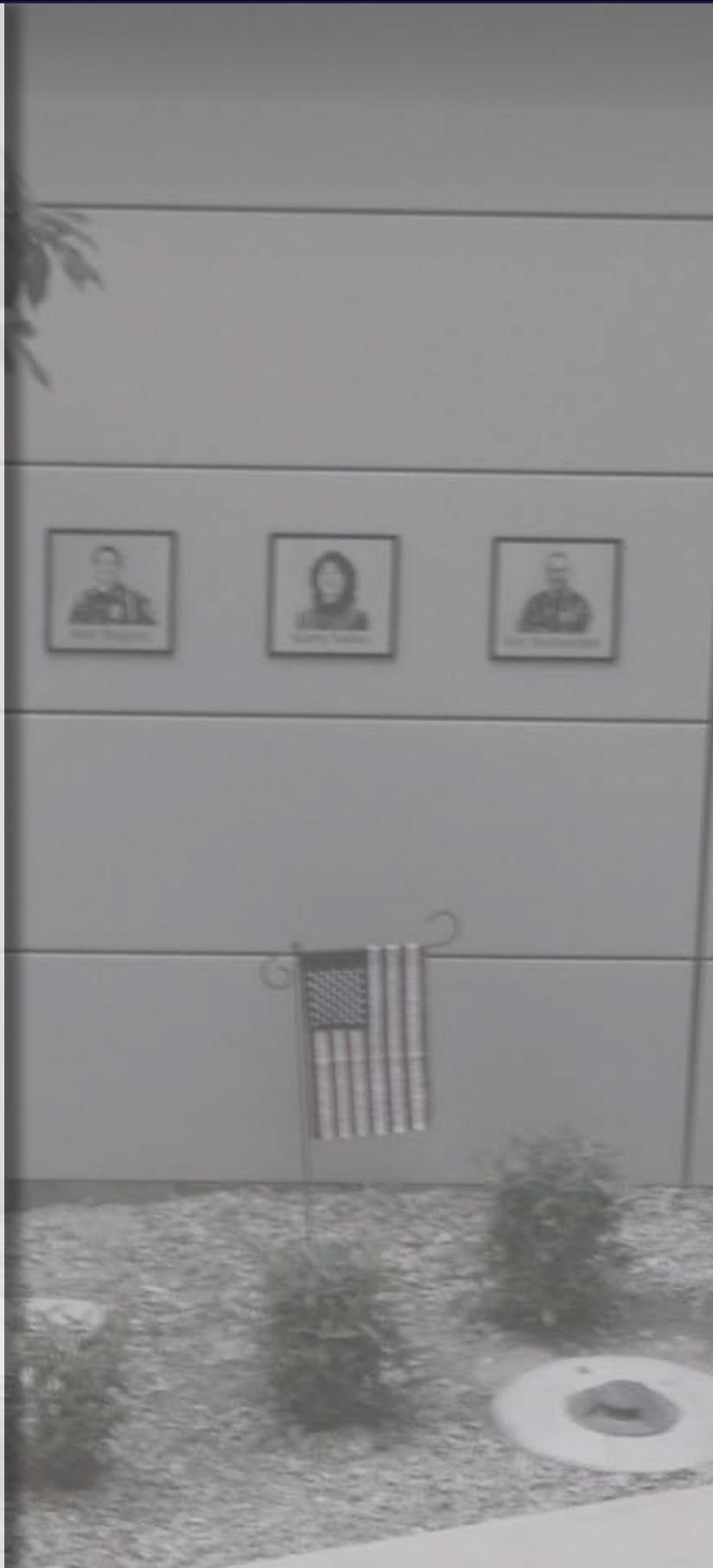
The Citizen's Academy Alumni Association was formed in 1996 and has made several significant contributions to the department.

The first order of business for the Association was to provide a full blown Thanksgiving dinner to police department employees who were working on the holiday. What started with one turkey at one station has grown to three 20 pound birds at two stations.

This year marks the 14th annual GPCAAA Golf Tournament, this is the association's sole fundraising public event. Money is also raised through private donations and from the proceeds received by recycling copper and brass off the police shooting range.

The police department has benefitted greatly from the Association's generosity over the years. Some of the more notable donations include:

- The department's annual awards dinner.
- Display cases for the P.D. at the Gilbert Historical Museum.
- Assisted with the purchase of three police K9s.
- Workout equipment for the fitness center.
- Four police bicycles and helmets and gloves.
- Digital camera for the Traffic Unit.
- Funding for the Memorial Garden.
- Action targets for the shooting range.



Crime Prevention

The Crime Prevention Unit works continuously within the community in an effort to improve the quality of life in Gilbert. The Unit works tirelessly at promoting a safe community with a number of different events throughout the year. These include document shredding, drug disposal, and vehicle VIN etching mega events, as well as the annual GAIN block party events.

A significant part of their mission is giving back to the community. Two major events were held to raise money for the Special Olympics Arizona organization. The first was the Gilbert P.D. Rock & Run, a 5K fun run held in February. A total of about 165 runners participated. This was the second year the fun run was held.

The second event, which is held each year in May, is the Law Enforcement Torch Run. Law enforcement agencies throughout the state relay the "torch" to the opening ceremonies for the Special Olympics games. This year, the department had a total of 32 runners participating - more than ever before.

Between these two events, just under \$5300 was raised for Special Olympics Arizona.

Another significant event held in the community is the Blue Line of Love Toy Drive. Community collection boxes are placed throughout Gilbert for new toys for Gilbert kids in need. Police department employees wrapped and delivered many toys to very happy kids just before the Christmas holiday. Last year, approximately 75 families benefitted from this worthy program.





About the Department

FY 11-12 Annual Report

Years of Service

30 Years

Anna Ames

25 Years

Randy McLaws

20 Years

Terry Burchett
Nancy Hallstrom
James Lahti
Janet Laird

15 Years

Dania Garza
Todd Johnson
Kim Kelly
Ben Lavis
John Lyle
Robert Martin
Stan Mondragon
David Morehouse
Jesse Sanger
Ray Savoie

10 Years

Jesse Allen
Brian Blunt
Tammy Cain
Roy Casto
Marianne Copp
Tim Dorn
David Fisher
Randy Gardner
Joseph Go
Debra Hartin
Angie Heller
Wayne Kunz
Rick Osborn
Veronica Roden
John Salazar
Brad Yarbrough

5 Years

Juan Aguilera
Noah Baker
David Bishop
Dan Brause
Amy Dobson
Jessica Duncan
Joshua Fearnø
Danny Fisher
Jon Halliday
Bonnie Hernandez
Joshua Johnson
Robert Jordan
Ardell Judd
Nolan McDermott
Daniel Metzler
Dennis Metzler
Maura Muehlhausen
Michael Olson
Victor Perez
Ryan Pillar
Colby Potter
Mike Prather

Aaron Rimbach
Susan Schubert
John Strickland
Sylvia Vega
Adam Walicke
Chenita Warrick
Klair Weiland
Cynthia Xu

Service Excellence



Lisa Clark
Civilian
Employee of
the Year



Amanda Stack
Communications
Employee of
the Year



Scott Zuberbuehler
Non-Uniformed
Officer of
the Year



Greg Gordon
Uniformed Officer
of the Year



Scott Girardin
Supervisor of
the Year



Courtland Lee
Volunteer
of the Year

Lifesaving



Tyler Groth



Brian Hansen



Jason Langland



Nolan McDermott



Randy McLaws



Sy Ray



Gary Sweet



Brandon Wilson



Chad Wright

Meritorious Conduct

Michael Berguetski
David Bush
Shana Effio

Kevin Kowalski
Casey Morris
James Palmer

Matthew Pittman

Distinguished Service

Brian Hansen
Kevin Kowalski
Jason Langland
Matthew Martindale

Nolan McDermott
Randy McLaws
Sy Ray
Sherri Summers

Gary Sweet
Brandon Wilson

Distinguished Team Citation

Team 7

William Campbell
Justin Betts
Tim Brown
William Caouette
Dave Coffey
David Gale
Steve Gilbert
Todd Johnson
Robert Jordan
Victor Perez
Sy Ray
Greg Thomas
Brandon Wilson

Special Investigations Team

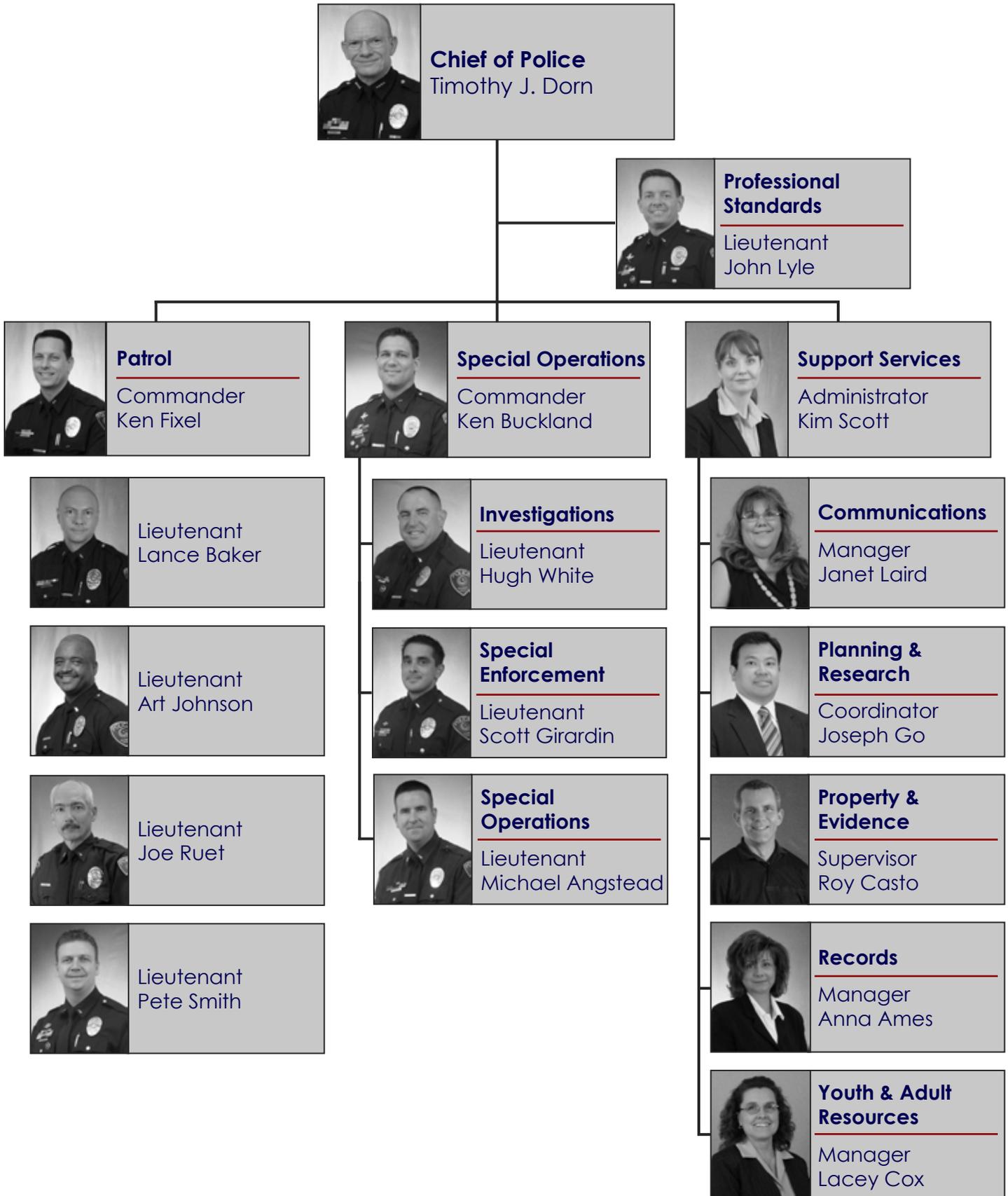
Communications

Janet Laird
Trish Abeyta
Allyna Bay
Kara Berrey
Dana Brannan
Mandy Breese
Cathy Burleson
Tammy Cain
Maggie Davison
Amy Dobson
Shana Effio
Pam Farr
Steven Freeman
Sean Fulton
Shelby Girt
Nancy Hallstrom

Angie Heller
Peggy Kearny
Mark Kerrigan
Melissa Kingsley
Brad Lewis
Tracy Liday
Taylor O'Connor
Beth Pacuc
Karisa Pierce
Craig Robinson
Amanda Stack
Denise Stringer
Sylvia Vega
Chenita Warrick
Lee Youngs

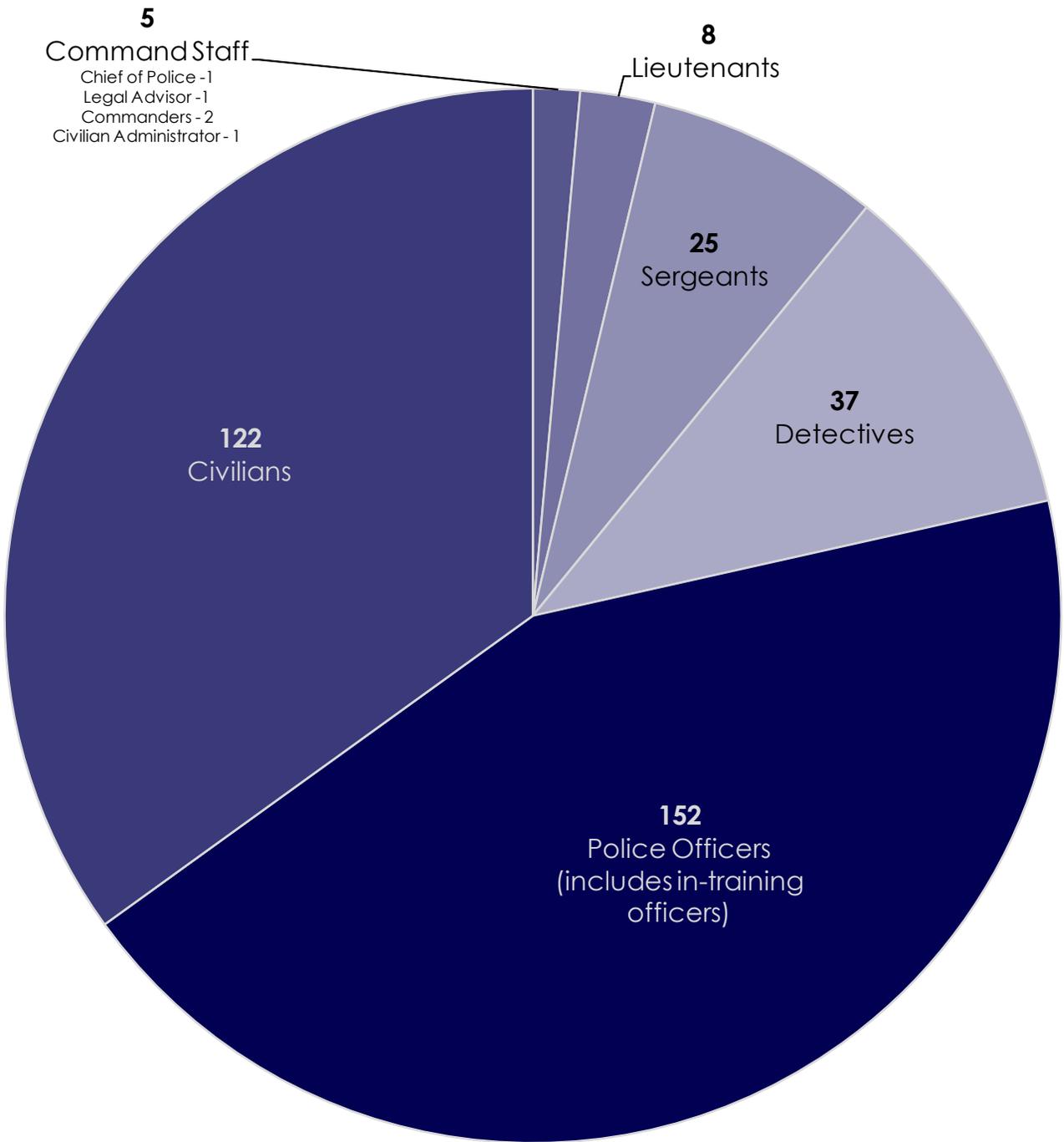
Department Organization

FY 11-12 Annual Report



Personnel Allocation

FY 11-12 Annual Report



Budget Expenditures

FY 11-12 Annual Report

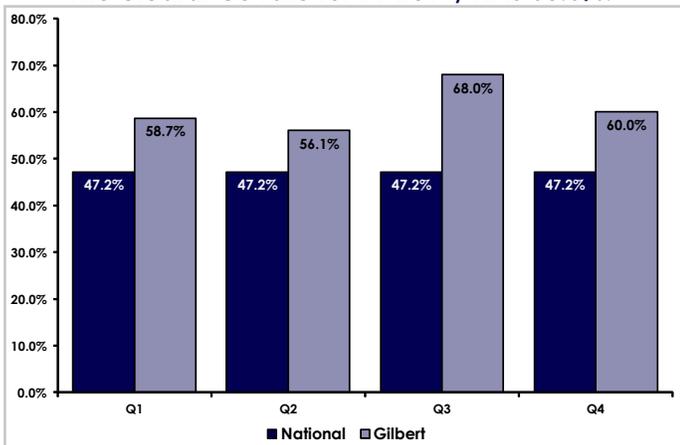
	Personnel	Operating	Subtotal	% of Total
Office of the Chief of Police				
Administration	\$530,620	\$273,470	\$804,090	2.21%
Animal Control		139,780	139,780	.38%
Jail Costs		2,400,000	2,400,000	6.60%
Subtotal	\$530,620	\$2,813,250	\$3,343,870	9.20%
Office of Professional Standards				
Internal Affairs	\$426,360	\$23,190	\$449,550	1.24%
Crime Prevention	282,990	18,560	301,550	.83%
Hiring	267,250	41,680	308,930	.85%
Training	153,640	7,550	161,190	.44%
Subtotal	\$1,130,240	\$90,980	\$1,221,220	3.36%
Patrol Division				
Patrol	\$14,615,710	\$1,934,220	\$16,549,930	45.54%
Canine	340,710	62,720	403,430	1.11%
Detention Transport	316,520	38,190	354,710	.98%
Subtotal	\$15,272,940	\$2,035,130	\$17,308,070	47.62%
Special Operations Division				
Traffic	\$1,948,920	\$163,550	\$2,112,470	5.81%
Property Crimes Unit	1,081,610	70,160	1,151,770	3.17%
School Resource	1,071,850	17,100	1,088,950	3.00%
Child / Sex Crimes Unit	996,430	45,180	1,041,610	2.87%
Violent Crimes Unit	966,370	36,420	1,002,790	2.76%
Criminal Apprehension Team	768,880	45,900	814,780	2.24%
Intelligence & Analysis Unit	623,980	18,470	642,450	1.77%
Special Investigations	549,200	103,470	652,670	1.80%
General Investigations	351,690	115,820	467,510	1.29%
SWAT	38,480	92,730	131,210	.36%
Subtotal	\$8,397,410	\$708,800	\$9,106,210	25.06%
Support Services				
Communications	\$2,479,330	\$258,770	\$2,738,100	7.53%
Records	876,620	44,000	920,640	2.53%
Youth & Adult Resources	708,530	48,180	756,710	2.08%
Property and Evidence	391,390	159,370	550,760	1.52%
Support Services Administration	156,770	7,700	164,470	.45%
Planning and Research	156,210	2,140	158,350	.44%
Alarm Management	54,700	21,450	76,150	.21%
Subtotal	\$4,823,550	\$541,630	\$5,365,180	14.76%
Total	\$30,154,760	\$6,189,790	\$36,344,550	100%
% of Total	83%	17%		

Community Livability

Strategic Goal: Maximize the use of technology, data, and resources to conduct thorough and efficient criminal investigations.

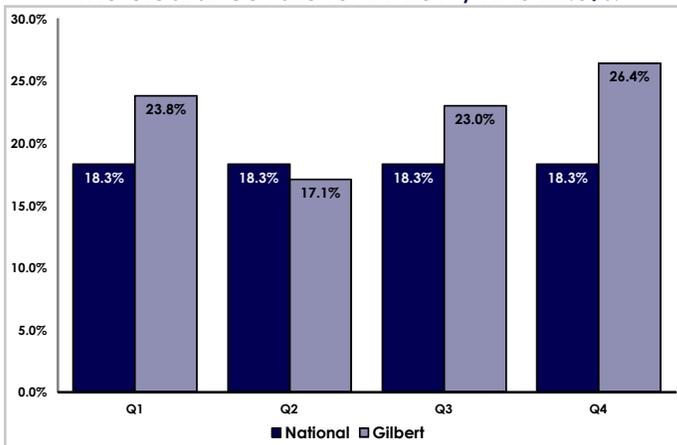
Supporting Goal: Maintain clearance rates higher than the national average for crimes of violence according to the FBI publication, "Crime in the United States."

The clearance rate for FY 2011/12 is 60.6%.



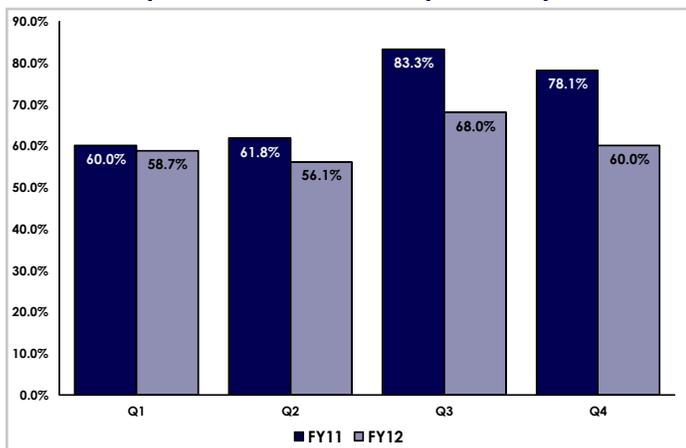
Supporting Goal: Maintain clearance rates that are higher than the national average for property offenses according to the FBI publication, "Crime in the United States."

The clearance rate for FY 2011/12 is 22.5%.



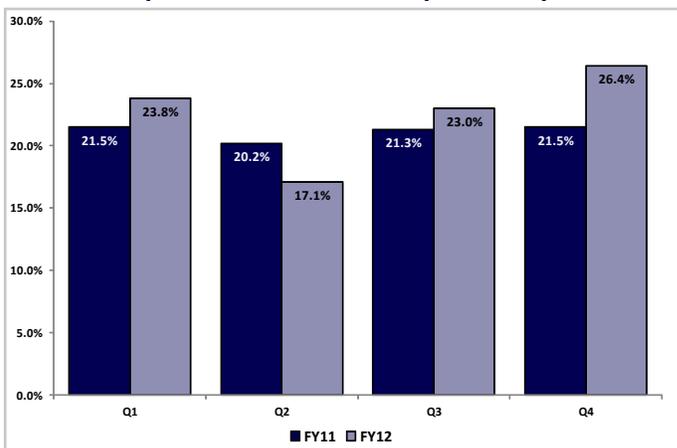
Supporting Goal: Maintain or exceed clearance rates for crimes of violence as compared to the previous year.

The clearance rate for FY 2011/12 is 60.6%, compared to 69.7% in the previous year.



Supporting Goal: Maintain or exceed clearance rates on property offenses as compared to the previous year.

The clearance rate for FY 2011/12 is 22.4%, compared to 21.1% in the previous year.



Supporting Goal: Verify address information (within the time limits established by policy) for all sex offenders registered in the Town of Gilbert.

	Q1	Q2	Q3	Q4	Total
Sex Offenders Requiring Verification	11	10	10	10	42
Sex Offender Verifications Completed	26	11	6	7	50

Community Livability

Strategic Goal: Utilize data and technology to effectively and efficiently deploy personnel and resources to provide a timely response to calls for service.

Supporting Goal: Establish average response time targets for each identified call for service¹ priority level.

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
0 - Emergency	5.5 minutes	3:39	4:11	4:18	4:07	4:06
1 - Urgent	6.5 minutes	6:38	6:42	6:31	6:36	6:37
2 - High	15 minutes	12:10	13:03	13:12	12:24	12:43
3 - Low	45 minutes	29:35	31:50	32:21	27:16	30:14
4 - Report Only	60 minutes	9:47	9:17	8:32	8:12	8:59

Supporting Goal: Meet “call for service” average response time targets as follows:

- 90% of target for Priority 0 calls
- 80% of target for Priority 1 calls
- 70% of target for Priority 2, 3, and 4 calls

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
0 - Emergency	90%	90.8%	81.8%	75.5%	80.4%	81.4%
1 - Urgent	80%	59.6%	60.1%	60.1%	59.1%	59.7%
2 - High	70%	75.3%	72.7%	72.1%	74.0%	73.5%
3 - Low	70%	78.8%	75.4%	75.5%	81.6%	77.9%
4 - Report Only	70%	97.5%	97.4%	98.7%	99.1%	98.1%

Supporting Goal: Establish average dispatch time targets for Priority 0 and 1 calls for service (average dispatch time being defined as the time from which the call was received until the time the call is dispatched).

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
0 - Emergency	90 seconds	35 seconds	33 seconds	35 seconds	31 seconds	33 seconds
1 - Urgent	90 seconds	53 seconds	52 seconds	53 seconds	51 seconds	52 seconds

Supporting Goal: Establish average dispatch response time targets as follows:

- 90% of target for Priority 0 calls
- 90% of target for Priority 1 calls

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
0 - Emergency	90%	97.7%	100%	98.6%	100%	99.2%
1 - Urgent	90%	87.7%	88.4%	88.9%	88.8%	88.5%

¹ A call for service is defined as a request for police response/service where the requestor is a member of the public at large.

Community Livability

Supporting Goal: Maintain a 90% or better rate for answering 9-1-1 calls within 10 seconds.

Target Goal	Q1	Q2	Q3	Q4	Year Avg.
90%	93%	91.8%	92.3%	92.5%	92.4%

Supporting Goal: Maintain a 90% or better rate for answering non-emergency calls for service within 30 seconds.

Target Goal	Q1	Q2	Q3	Q4	Year Avg.
90%	99.8%	99.7%	99.7%	99.8%	99.8%

Supporting Goal: Maintain the following time allocation standards for patrol officers based on shift assignments:

Day and Swing Shifts	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
Available/Officer Initiated	34%	35.0%	36.0%	33.8%	34.5%	34.8%
Dispatched Calls for Service	33%	35.3%	34.9%	37.6%	38.2%	26.5%
Other	33%	29.6%	29.1%	28.7%	27.4%	28.7%
Graveyard Shifts	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
Available/Officer Initiated	47%	49.8%	50.2%	49.4%	47.0%	49.1%
Dispatched Calls for Service	20%	25.8%	24.6%	24.8%	28.9%	26.0%
Other	33%	24.3%	25.2%	25.8%	24.1%	24.9%

Technology Leader

Strategic Goal: Effective use of technology to enhance intelligence led policing.

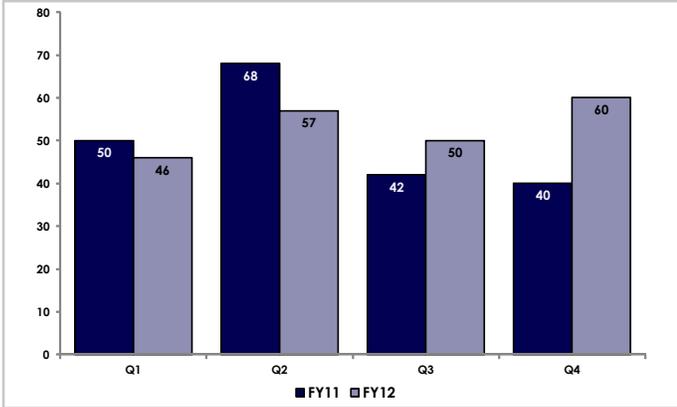
Supporting Goal: Maintain "safest community in Arizona"² rating for population >100,000.

	National Ranking
2009	24
2010	17
2011	Awaiting final data
	Arizona Ranking
2009	1
2010	2
2011	1

² National ranking is published annually in America's Safest (and Most Dangerous) Cities by CQ Press. Arizona ranking is compiled by Tempe Police Department. Both rankings are based on UCR Part I Crimes.

Technology Leader

Supporting Data: Violent crimes reported

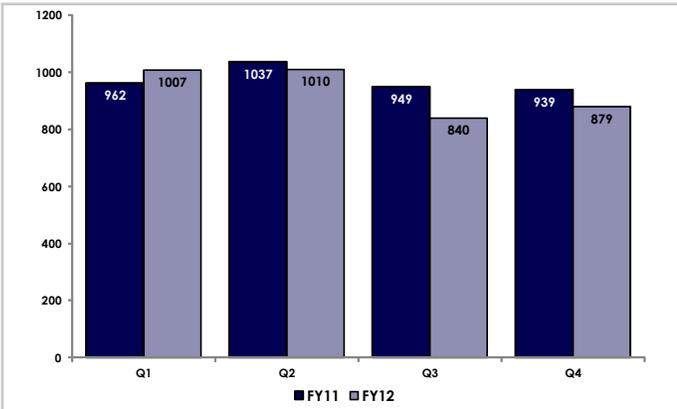


Violent Crimes Reported

Year-End Total

FY 2010/11: 200
FY 2011/12: 213

Supporting Data: Property crimes reported

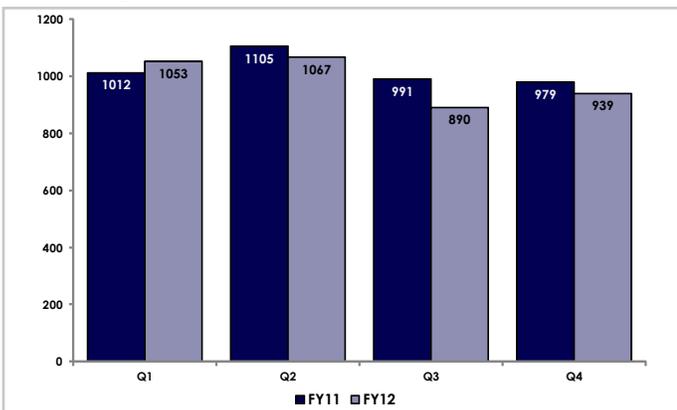


Property Crimes Reported

Year-End Total

FY 2010/11: 3,887
FY 2011/12: 3,736

Supporting Data: Total crimes reported



Total Crimes Reported

Year-End Total

FY 2010/11: 4,087
FY 2011/12: 3,949

Strategic Goal: Secure department information systems network.

Supporting Goal: Request study from the Town of Gilbert technology services department to identify technology, equipment, and fiscal requirements for project.

Request technology study	Inactive, pending budget process finalization
Obtain funding in five year financial plan	Inactive, pending budget process finalization

Balanced 5-Year Financial Plan

Strategic Goal: Utilize data and technology to identify staffing standards necessary to provide efficient and effective police services.

Supporting Goals	Status
Obtain software and hardware capable of providing a data driven analysis of current and future patrol officer staffing requirements. Evaluate deployment of current patrol resources.	Corona Solutions software obtained.
Install software and hardware that provides a data driven analysis of current and future patrol officer staffing requirements and evaluates deployment of current patrol resources.	Corona Solutions software installed and staff trained.
Develop staffing ratios for sworn non-patrol personnel and non-sworn support personnel based on existing department's existing build-out plan.	Completed: 04/2012
Evaluate data to determine current and future patrol staffing requirements.	Completed: 04/2012
Use data driven patrol staffing requirements and established ratios to identify department five-year staffing requirements.	Completed: 04/2012
Prepare a staffing plan and build out to include staffing projections for next five years.	Completed: 04/2012
Identify fiscal requirements needed to support five year staffing plan.	Completed: 04/2012
Submit five year staffing plan for review by the Town management team and elected officials.	Reviewed by Town leadership and currently under revision.
Request funding to support five year staffing plan.	Pending
Adjust five year plan based on funding ability.	Pending
Include five year plan in Town's five year financial plan.	Pending

Economic Development

Strategic Goal: Enhance the economic development plan by providing a safe environment.

Supporting Goal: Maintain required school resource officer (SRO) staffing levels (one officer staffed at each junior high and high school).

	Q1	Q2	Q3	Q4
Required SRO Staffing	11	11	11	11
Current SRO Staffing	7	7	8	8

Supporting Goal: Maintain rating of 90% or greater for overall satisfaction with police services based on the Town's Heads-of-Households survey.³

	Satisfaction Rate
2010 Rating	93.0%
2011 Rating	Results expected first quarter 2013

Supporting Goal: Maintain satisfaction rating of 90% or greater for citizens feeling safe from violent crime victimization based on the Town's Heads-of-Households survey.³

	Satisfaction Rate
2010 Rating	98.5%
2011 Rating	Results expected first quarter 2013

Supporting Goal: Maintain satisfaction rating of 90% or greater for citizens feeling safe from property crime victimization based on the Town's Heads-of-Households survey.³

	Satisfaction Rate
2010 Rating	96.4%
2011 Rating	Results expected first quarter 2013

Supporting Goal: Maintain a satisfaction rating of 90% or greater for citizens feeling safe on local roadway on the Town's Heads-of-Households survey.³

	Satisfaction Rate
2010 Rating	96.0%
2011 Rating	Results expected first quarter 2013

Supporting Goal: Maintain or reduce traffic collision rates based on total collisions per 1,000 residents.

	Q1	Q2	Q3	Q4	Year
FY11	2.52	3.02	2.90	2.78	11.21
FY12	2.62	2.84	2.89	2.78	11.13

Supporting Goal: Maintain or reduce alcohol and drug related traffic collision rates based on total alcohol/drug related collisions per 1,000 residents.

	Q1	Q2	Q3	Q4	Year
FY11	.13	.13	.20	.11	.57
FY12	.13	.15	.18	.19	.65

³Town of Gilbert (TOG) Heads-of-Households Survey / 2010 Annual (2011 data expected in 1st quarter 2013 per Town of Gilbert PIO)

Supporting Goal: Maintain or increase the number of arrests for driving under the influence of drugs and/or alcohol (DUI).

	Q1	Q2	Q3	Q4	Year
FY11	496	673	366	375	1,910
FY12	515	535	342	409	1,801

Supporting Goal: Maintain or increase officer initiated traffic and subject contacts.

	Q1	Q2	Q3	Q4	Year
FY11	16,027	11,818	11,671	12,547	52,063
FY12	14,827	13,338	11,222	12,943	52,330

Supporting Goal: Maintain recidivism rate of less than 5% on domestic violence offenses.

	Q1	Q2	Q3	Q4	Year
FY11	not avail	not avail	2.6%	1.8%	2.2%
FY12	1.0%	1.6%	2.0%	1.5%	1.5%

Supporting Goal: Maintain or reduce the number of juvenile criminal offenses (excluding curfew, alcohol, truancy, and tobacco violations) per 1,000 residents.

	Q1	Q2	Q3	Q4	Year
FY11	260	268	271	295	1,094
FY12	277	237	250	261	1,025

Supporting Goal: Conduct court ordered counseling services within 30 days of court appearance or judicial order.

Counseling services performed within 30 days of appearance or judicial order.	Meeting goal as of 06/30/2012.
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Statistics

FY 11-12 Annual Report

Photo by Danny Fisher, Gilbert Police Department

Uniform Crime Reports¹

Part I Index Crimes

Comparison of Arizona Communities With Population Greater Than 100,000

	Total Persons Crimes	Total Property Crimes	Total Overall Crime	July 2011 Est. Pop.	Persons Crimes Rate per 1,000	Property Crimes Rate per 1,000	Overall Crime Rate per 1,000	Total Crimes 2010	Total Crimes 2011	% Change
Chandler	Not Avail	Not Avail	Not Avail	236,123	Not Avail	Not Avail	34.46	8,261	8,136	-1.5
El Mirage	94	1,044	1,138	31,862	3.0	32.8	35.7	929	1,128	22.5%
Gilbert	185	3,930	4,115	213,519	0.9	18.4	19.3	4,413	4,115	-6.8%
Glendale	1,087	14,795	15,882	227,446	4.8	65.0	69.8	14,580	15,882	8.9%
Maricopa	67	1,123	1,190	44,450	1.5	25.3	26.8	1,135	1,190	4.8%
Mesa	1,836	15,191	17,027	441,160	4.2	34.4	38.6	16,728	17,027	1.8%
Peoria	300	4,780	5,080	155,754	1.9	30.7	32.6	4,927	5,080	3.1%
Phoenix	8,093	64,752	72,845	1,464,747	5.5	44.2	49.7	69,736	72,845	4.5%
Scottsdale	400	6,749	7,149	217,965	1.8	31.0	32.8	6,575	7,149	8.7%
Surprise	118	1,998	2,745	118,349	1.0	16.9	23.2	2,106	2,745	30.3%
Tempe	789	8,961	9,750	162,503	4.9	55.1	60.0	9,303	9,740	4.8%
Tucson	3,442	28,515	31,957	533,815	6.6	54.5	61.1	36,261	31,957	-11.9%

Monthly Breakdown

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Criminal Homicide	0	0	0	1	0	0	0	0	0	0	4	0	5
Forcible Rape	0	2	2	3	2	3	3	1	2	4	1	0	23
Robbery	8	4	3	9	7	5	7	2	2	4	6	6	63
Agg. Assault	7	8	12	11	9	7	9	9	15	8	16	11	122
Total Burglary	76	70	74	90	84	61	44	51	57	54	63	58	782
Residential	56	52	56	83	71	43	33	45	45	45	50	44	623
Commercial	20	18	18	7	13	18	11	6	12	9	13	14	159
Larceny/Theft*	254	239	250	246	252	240	208	215	217	197	255	206	2,779
Theft From Vehicle	69	64	90	84	66	78	62	52	48	40	76	56	785
Vehicle Theft	17	15	12	12	14	11	26	17	5	7	14	25	175
Arson	3	2	1	1	4	0	4	1	2	4	1	2	25
Total	365	340	354	373	372	327	301	296	300	278	360	308	3,974

*Total Larceny/Theft includes Theft From Vehicle

Overview of Trends

Year	Criminal Homicide	Forcible Rape	Robbery	Agg. Assault	Total Violent Crimes	Burglary	Larceny/Theft	Vehicle Theft	Arson	Total Property Crimes	Total Major Crimes
FY 07/08	0	18	56	161	235	1,022	3,607	418	23	5,070	5,305
FY 08/09	4	19	75	109	207	1,070	3,504	268	29	4,871	5,078
FY 09/10	2	25	55	113	195	930	3,165	157	22	4,274	4,469
FY 10/11	5	27	54	114	200	761	2,995	131	40	3,927	4,127
FY 11/12	5	23	63	122	213	782	2,779	175	25	3,912	4,125
Total	16	112	303	619	1,050	4,565	16,050	1,149	139	22,054	23,104

¹Crime statistics for the United States are published annually by the Federal Bureau of Investigation (FBI) in the Uniform Crime Reports (UCR) which represents crimes reported to the police.

Arrests and Traffic

Arrests

Crime Category	Adult Arrests	Juvenile Arrests	Total
Criminal Homicide	1	1	2
Forcible Rape	2	0	2
Robbery	37	6	43
Aggravated Assault	57	5	62
Burglary	49	15	64
Larceny/Theft	580	150	730
Vehicle Theft	15	4	19
Arson	3	1	4
Total Part I	744	182	926
Other Assaults	601	128	729
Fraud/Identify Theft	75	6	81
Curfew		390	390
Drugs	836	148	984
Alcohol	506	244	750
DUI	1,536	24	1,560
Total Part II	3,554	940	4,494
Total Arrests	4,298	1,122	5,420

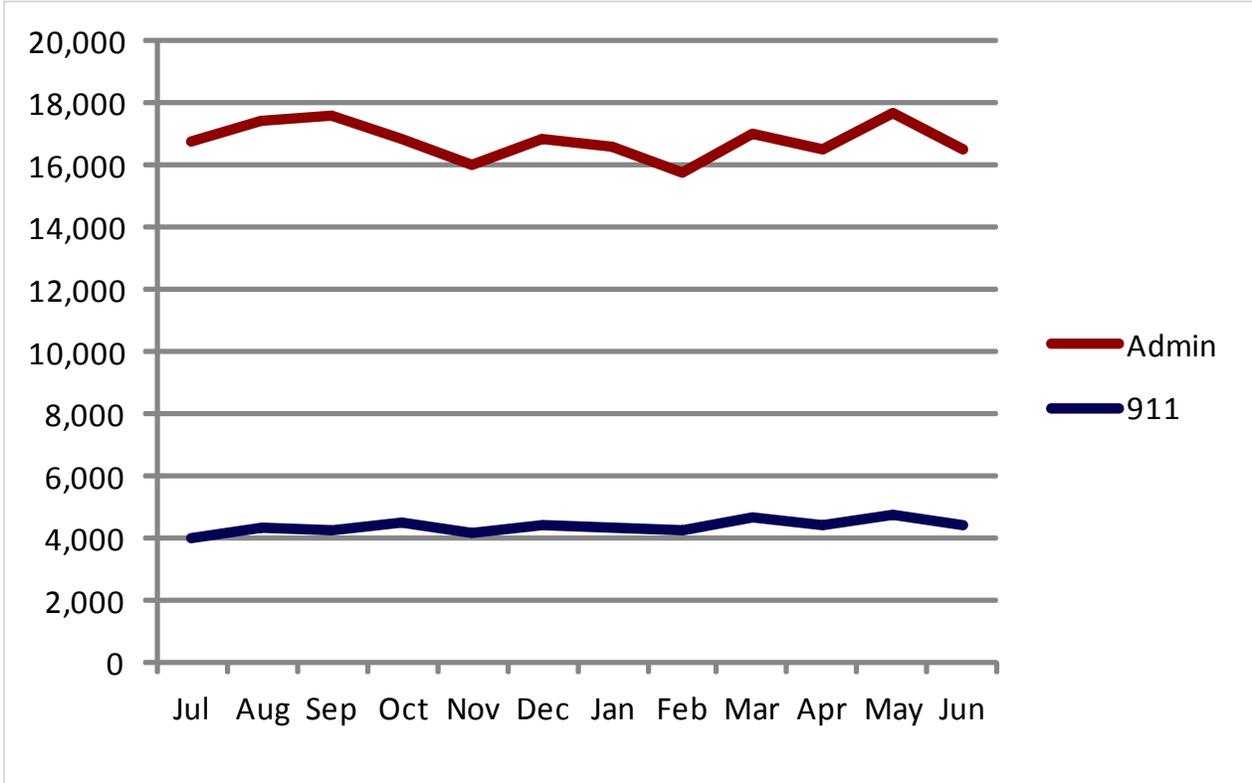
Traffic Fatalities

July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
0	0	0	0	2	0	1	0	0	1	0	0	4

Communications Operations

	Incoming 911 Calls	All Other Calls Received	Calls Dispatched	Traffic Stops	On-View Incidents
July	3,985	12,778	5,140	5,116	12,050
August	4,346	13,058	4,848	4,813	12,134
September	4,288	13,337	5,068	3,932	9,613
October	4,513	12,322	5,220	3,427	8,974
November	4,209	11,808	4,955	3,653	9,112
December	4,411	12,454	4,995	5,446	11,332
January	4,353	12,288	4,905	3,958	9,608
February	4,236	11,517	4,663	3,265	7,984
March	4,639	12,420	5,196	3,072	7,617
April	4,424	12,115	5,015	3,731	8,510
May	4,729	12,990	5,333	4,203	9,832
June	4,427	12,107	5,086	3,991	9,556
Totals	52,560	149,194	60,424	48,607	116,322

Phone Lines Answered



Use of Force

Use of Force Incidents

Type of Force	Events
Firearms	2 (1 included an animal)
Focused strikes	9
Impact weapons	0
K-9	4
Pressure points	5
Take downs	45
Taser®	37
Other	62
Total	164

Use of Force Incidents: Display

	Q1	Q2	Q3	Q4	Total
Firearms displayed	166	126	102	136	530
Firearms displayed events	37	36	24	33	130
Taser® displayed	3	2	1	0	6
Taser® displayed events	3	2	1	0	6

Use of Force Incidents: Ratios

	Q1	Q2	Q3	Q4	Total
Force vs. calls for service	57/48,853	57/44,588	38/39,973	50/43,332	202 /176,746
Ratio per calls for service	1 use of force per 857 CFS	1 use of force per 782 CFS	1 use of force per 1,052 CFS	1 use of force per 867 CFS	1 use of force per 875 CFS
Force event vs. arrest	57/3,056	57/2,826	38/2,544	50/2,645	202/11,071
Force event ratio per arrest	1 use of force per 54 arrests	1 use of force per 50 arrests	1 use of force per 65 arrests	1 use of force per 53 arrests	1 use of force per 58 arrests

Pursuits

Terminated by department	2
Not terminated	6
Terminated by PIT maneuver	0
Total pursuits	8
Within policy	7

Use of Force

Classification of Complaints (Allegation Only)

Complaint	Total Alleged/ Total Sustained
Abuse or loss of any entrusted property	2/0
Careless/negligent handling of a firearm	3/3
Commission of any crime	3/1
Conducting personal business	2/0
Conduct unbecoming	7/1
Employee-involved collision or damage	8/8
Excessive force	1/0
Failure to comply with verbal or written orders	10/6
Failure to properly and accurately report all facts	1/0
Failure to take appropriate action	2/2
Falsification of reports, records, or communications	3/0
Feigning illness or injury to avoid duty	2/0
Individual dignity - respectful treatment of the public	5/0
Malfeasance in office	1/0
Misrepresenting any matter	1/0
Nonfeasance in office	1/1
Performance issue	5/1
Prisoner injury incident review	1/0
Public criticism or ridicule of the department	2/0
Pursuit review	8/1
Racial profiling	4/0
Revealing content of any criminal record or arrest	2/0
Respect for Constitutional rights	6/0
Sleeping, loafing, idling, or loitering on duty	2/2
Unauthorized access or entering pornographic Internet site	1/1
Untruthfulness	1/0

Classification of Complaints (Allegation Only)

Findings	Total Complaints /No. Sustained
Internal complaints: sustained	31/24
External complaints: sustained	38/1
Total sustained vs. Total investigations	69/25

Internal Affairs Case Ratios

Cases vs. calls for service	85 to 176,746
Cases ratio per calls for service	1 case per 2,079
Cases vs. arrests	85 to 11,071
Cases ratio per incident	1 case per 115



In Memory
FY 11-12 Annual Report

In Memory



Lieutenant Eric L. Shuhandler
Served 1994 until 2010



Officer Robert D. Targosz
Served 1994 until 2006



Kathy A. Sanks, Administrative Assistant
Served 1986 until 2004