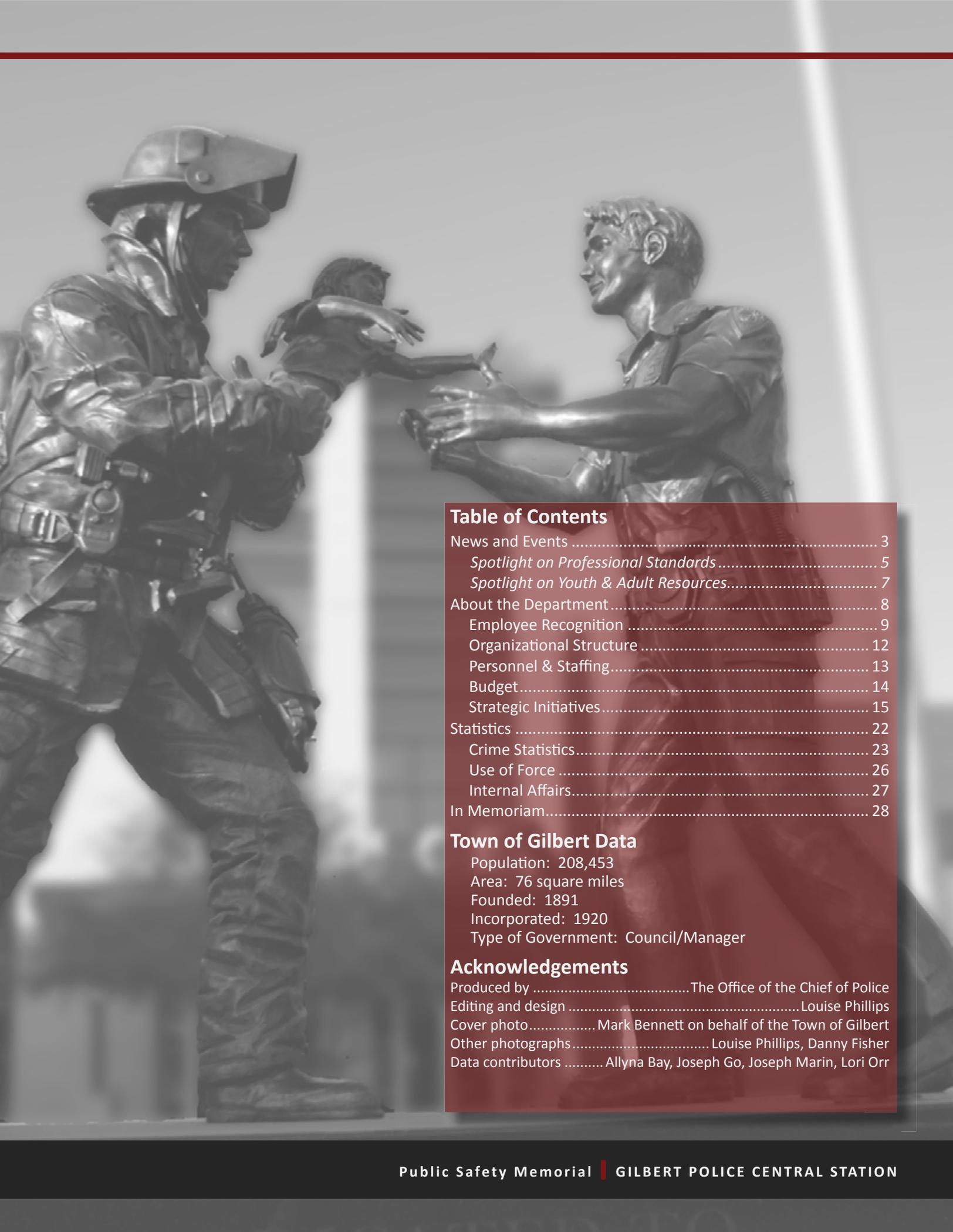


**Gilbert Police Department  
Fiscal Year 2010-2011  
Annual Report**





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## Town of Gilbert Data

Population: 208,453  
Area: 76 square miles  
Founded: 1891  
Incorporated: 1920  
Type of Government: Council/Manager

## Acknowledgements

Produced by ..... The Office of the Chief of Police  
Editing and design ..... Louise Phillips  
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Other photographs..... Louise Phillips, Danny Fisher  
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# Mission Statement

The respect for individual rights is the cornerstone of our Constitution and the cornerstone of our values at the Gilbert Police Department. Our mission is to serve as law enforcement leaders in protecting and assisting all people in our community through effective problem solving, professional service, and the relentless pursuit of those who victimize our citizens and compromise public safety.

Courage ● Honor ● Integrity ● Professionalism



## Black Binder Bandit Hits East Valley Banks

A series of 12 armed bank robberies occurred throughout the East Valley over a span of several months from early Fall 2010 until July 2011. The robberies amounted to a loss of more than \$45,000 for local banks. In every instance, the robber carried a black binder reportedly containing a firearm, thus earning him the moniker "Black Binder Bandit."

The robberies occurred in several cities so a multi jurisdiction task force was formed that included the FBI Bank Robbery Task Force and police departments from Gilbert, Mesa, Chandler, Tempe, Scottsdale, and the Maricopa County Sheriff's Office.



The suspect was apprehended after a robbery in Gilbert when astute Gilbert officers eyed a vehicle in the area that was similar to one described in a recent crime series bulletin that had been issued. The stop took place within a mile of the last robbery and a subsequent search of the suspect's vehicle resulted in evidence linking him to all 12 robberies.

## Wedding Reception Ends Badly

Gilbert received international notoriety after being called to a large brawl at a party. It turned out the party was a wedding reception that had gotten out of hand.

After failing to respond to officers' commands to stop, the crowd was pepper sprayed. The bride seized the opportunity to try to assault another female at the party. The bride had to be restrained at which point she assaulted the restraining officer and was subsequently arrested.

The bride served probation and community service for attempted aggravated assault.

## Apple Laptop Bandit

From October 2009 through April 2011, there was a string of vehicle burglaries involving newly purchased laptops being taken from victims' vehicles.

Crime analysts in Gilbert were able to link similar burglaries in Mesa, Chandler, and Scottsdale as being committed by the same suspect.

Based on a license plate number from a witness, detectives were able to track down a suspect.

A search warrant was conducted at the suspect's home leading to his arrest and subsequent admission to the thefts. The suspect was booked on multiple burglary and trafficking in stolen merchandise charges.

## Worker Threatens Wastewater Plant

An overnight worker at a wastewater facility in Gilbert became distraught and called 911 with a suicide threat and claimed to have a gun. Prior to making the call, the worker had begun to turn off operating systems throughout the plant in an attempt to disrupt wastewater processing.



The SWAT team responded and began negotiations with the suspect. During negotiations, other wastewater employees responded and were provided an armed escort through the plant to resume operations that had been shut down.

The suspect surrendered after two hours and was booked on charges that included terrorism, terroristic threats, and tampering with a public utility.

## Professional Standards

### *Hiring/Background Investigations Unit*

Members of the Hiring Unit are responsible for coordinating and administering all aspects of the hiring process from time of application through final job offer. Through investigative tools, the two background investigators conduct thorough investigations of eligible candidates to ensure compliance with state mandated hiring standards and to identify the best employment candidates for the agency.

During the past year, 900 applications were accepted for sworn positions that included recruits, lateral officers and reserve officers. Fifty-three of the applications resulted in background investigations, with eleven applicants hired as police officers.

Over 1300 applications were received for vacant civilian positions that included the positions of 911 operator, telecommunicator, detention transport officer, office assistant, records clerk, service aide, range master, and volunteer police explorer. Twenty-nine of those civilian applications resulted in background investigations, with nine civilian applicants hired in fiscal year 2010-2011.

### *Public Information*

The Public Affairs Office has the primary responsibility of establishing and maintaining working relationships with local community organizations and media outlets. Staffed by a police sergeant, the Public Affairs Office responds to and provides information regarding police activity.

The public information officer (PIO) also provides local media with a daily recap of significant activity and responds to subsequent inquiries.

The Public Affairs Office coordinated and organized two media events highlighting communications employees. These events were successful in recognizing the Communications team during Telecommunications Week and in recognizing specific employees for outstanding work performance during significant events.

Currently, the Public Affairs Office is working towards establishing a presence on various social media networks. Using existing technology, the department will be able to provide pertinent information to a broader spectrum of the community.



## Police Department Victorious in Rib Contest

In an epic battle for gastronomic victory, the police department was able to better the fire department by eating the most ribs. Texas Roadhouse holds this annual event to help raise money for firefighter charities.

## Dedication of Historical Markers



Following the murder of Lieutenant Eric Shuhandler in January 2010, an effort was to find a way to memorialize Gilbert workers who have died in the line of duty. One year after Lt. Shuhandler's slaying, the first memorial marker was placed on Val Vista Road south of Baseline Road. Markers were also placed for Officer Robert Targosz who was killed in 2006, and for Scottsdale Police Department Sergeant Tom Hontz who

was killed in 2002 during a joint agency SWAT training exercise in Gilbert. The markers are placed in locations visible to the public as a constant reminder of the sacrifices these officers and their families made to the community. Funding for the markers was provided by the Gilbert Police Citizens Academy Alumni Association.

## Special Olympics Arizona

Each year, the department participates in a variety of activities geared toward raising donations for Special Olympics Arizona, culminating in the Law Enforcement Torch Run. In April 2011, the crime prevention team organized the first department sponsored 5K fun run and walk. The run was a success with 140 runners and more than \$1,000 raised for the cause. Hoping to make the 5k an annual event, a second run is being organized for February 2012.



## Support Services

### *Youth & Adult Resources*

Gilbert Youth and Adult Resources (GYAR) is a comprehensive counseling program available to residents of the Gilbert community. Short-term counseling and crisis intervention is provided for individuals and families in the areas of substance abuse, gang intervention, incorrigible youth, parenting, suicide, and victim assistance. The staff also provides assessment, counseling, court monitoring, and referrals for both victims and offenders of domestic violence. GYAR is licensed by the Arizona Department of Health Services to provide substance abuse screening, and monitoring for adults referred from the Gilbert Municipal Court for DUI, minor consumption of alcohol, and possession of drug paraphernalia.

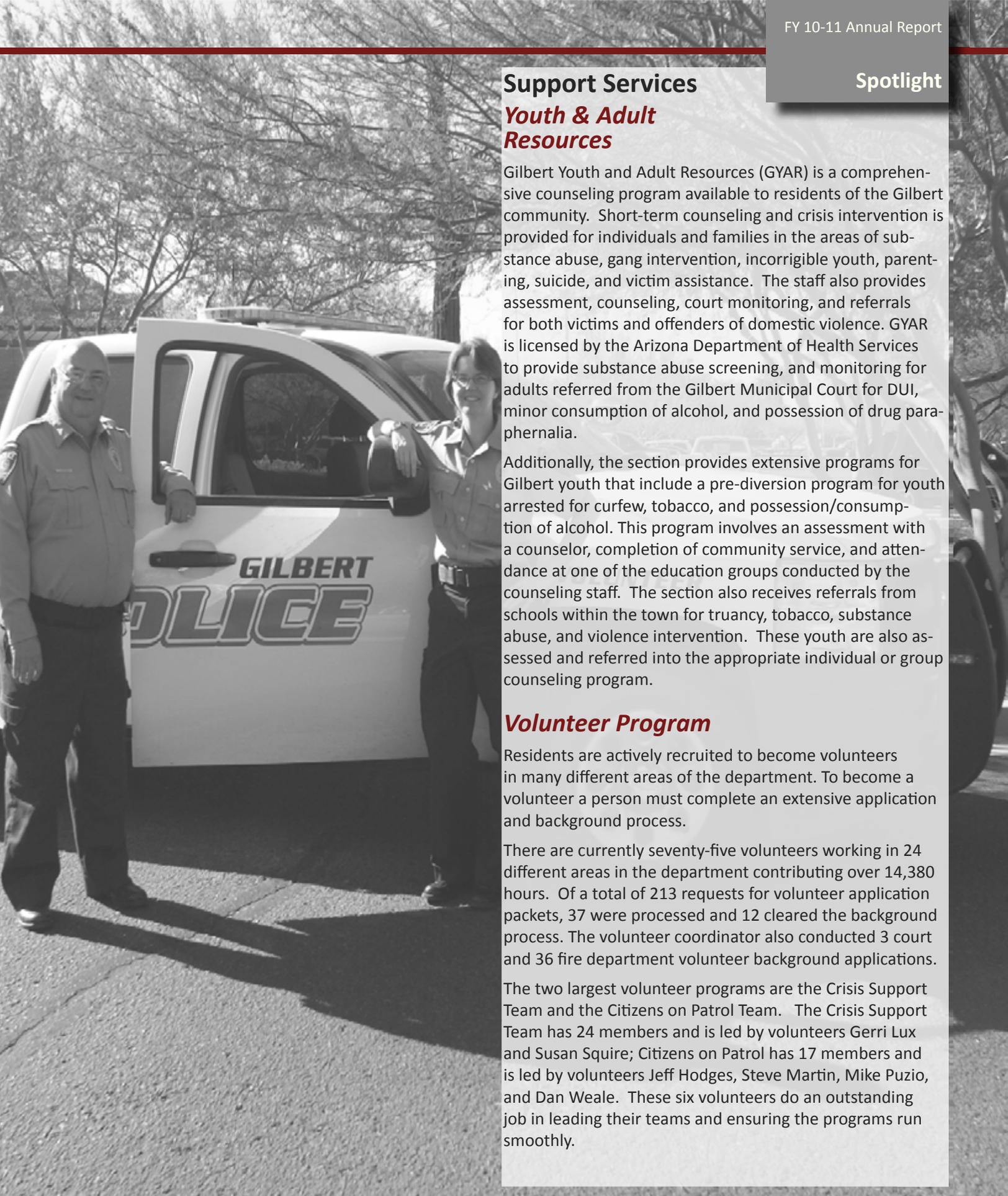
Additionally, the section provides extensive programs for Gilbert youth that include a pre-diversion program for youth arrested for curfew, tobacco, and possession/consumption of alcohol. This program involves an assessment with a counselor, completion of community service, and attendance at one of the education groups conducted by the counseling staff. The section also receives referrals from schools within the town for truancy, tobacco, substance abuse, and violence intervention. These youth are also assessed and referred into the appropriate individual or group counseling program.

### *Volunteer Program*

Residents are actively recruited to become volunteers in many different areas of the department. To become a volunteer a person must complete an extensive application and background process.

There are currently seventy-five volunteers working in 24 different areas in the department contributing over 14,380 hours. Of a total of 213 requests for volunteer application packets, 37 were processed and 12 cleared the background process. The volunteer coordinator also conducted 3 court and 36 fire department volunteer background applications.

The two largest volunteer programs are the Crisis Support Team and the Citizens on Patrol Team. The Crisis Support Team has 24 members and is led by volunteers Gerri Lux and Susan Squire; Citizens on Patrol has 17 members and is led by volunteers Jeff Hodges, Steve Martin, Mike Puzio, and Dan Weale. These six volunteers do an outstanding job in leading their teams and ensuring the programs run smoothly.



# About the Department



# Retirement



**Sergeant Todd Baty**  
Served 1986 - 2010



**Commander Tom Blaine**  
Served 2004 - 2010



**Ernie Boone, Teleserve**  
Served 2004 - 2010



**Officer Robert DeMichiel**  
Served 1999 - 2010



**Officer Sonia Martindale**  
Served 2004 - 2011



**Officer Steven Scarlett**  
Served 1989 - 2011



**Officer David Williams**  
Served 1990 - 2011

## Years of Service

### 30 Years

Les May

### 25 Years

Louise Phillips

### 20 Years

Jose Amaya

### 15 Years

R. Kenneth Buckland  
George Cox  
Benny Fisher  
Scott Girardin  
Neil Martin  
Marianne Robb  
Michael Savage  
Peter Smith, Sr.  
Gary Wiederhold  
Christopher Zamora

### 10 Years

Maggie Davison  
Kenna Espersen  
Nicole Lathrop  
Vickie Owen  
Sharon Taylor-Wood  
Christopher Wakefield  
Mark Worden

### 5 Years

Amran Allen  
Kyle Arrowsmith  
Kenneth Avery  
Ryan Barnhart  
Andrew Bates  
Michael Berguetski  
David Boyd  
Dana Brannan  
David Burleson  
Jeffrey Burnett  
Michael J. Butler  
Michael S. Butler  
Patrick Buvala  
Greg Chapman  
Ryan Churchman  
Clinton Cobbett  
Jared Cooke  
Ralph Cornejo  
Matthew Delleart  
Michael Dietz, Sr.  
Christopher Dorenbush  
Aaron Dunn

Thomas Edgerton  
Andrew Florence  
Jamie Freas  
Steven Freeman  
David Frerer  
Kyle Green  
Robert Griffin  
Mark Hanna  
Brian Hansen  
Kasee Hatch  
Dennis Hedalen  
Michael Holyoak  
Jennifer Hood  
William Janasky  
Steven Johnson  
John Kramer  
Tera Krzak  
Lance Ledford  
Tracy Lopez  
Jacob Madueño  
Matthew Martindale  
Heidi McNeil

Edward Miller  
Michael Minson  
Casey Morris  
Jarod Norton  
Juan Ocegueda  
Monica Olson  
John Pacini  
Elizabeth Pacuk  
Paul Ripley  
Joe Roman  
Tina Schacher  
Hans Schramm  
Lyle Shurtz  
Carrie Soderman  
Geoff Soderman  
Gary Sweet  
Paul Taylor  
Jacques Tregre

# Service Excellence



**Allyna Bay**  
Supervisor of the Year



**Justin Betts**  
Medal of Valor



**Timothy Brown**  
Officer of the Year



**Debra Hartin**  
Non-Uniformed  
Officer of the Year



**Gayle Lynch**  
Volunteer of the Year



**Wendy Morehouse**  
Civilian Employee  
of the Year



**Lee Youngs**  
Communications  
Employee of the Year

# Meritorious Conduct

Lance Baker  
Jeffrey Barnett  
Andrew Bates  
Justin Betts  
David Bishop  
Michael Bishop  
David Bush

Michael S. Butler  
William Caouette  
Ryan Churchman  
Clinton Cobbett  
Christopher Dorenbush  
David Gale  
Scott Gallas

James Garber  
Eric Garvin  
John Gillis  
Jeremy Good  
Mark Hanna  
Brian Hansen  
Todd Johnson

Robert Jordan  
Kevin Kowalski  
James Lefler  
Keri Manzo  
Matthew Martindale  
Nolan McDermott  
Victor Perez

Colby Potter  
Aaron Rimbach  
Jason Roman  
Gregory Thomas  
Garett Tinsdale  
Chad Wright

# Lifesaving



Jeffrey Barnett



Gregory Gordon



Ardell Judd



Daniel Metzler



Michael Minson



James Palmer



John Strickland

# Distinguished Team Awards

## ***Communications - Night Shift***

Steven Freeman	Chenita Warrick
Shelby Girnt	Sylvia Dennis-Vega
Melissa Kingsley	Lee Youngs
Ian Manning	

## ***Honor Guard***

Brian Blunt	John Lyle
Kenneth Davis	Joseph Ruet
Rocky Forthofer	Patrick Shipp
Scott Hanson	Garett Tinsdale
Brenda Kautz	

## ***Night Motors - DUI Enforcement***

Matthew Delleart	Jeffrey Rhees
Darrell Krueger	Eric Riley
James Lefler	Peter Smith, Sr.
Jacob Madueño	Chad Wright
Robert Martin	

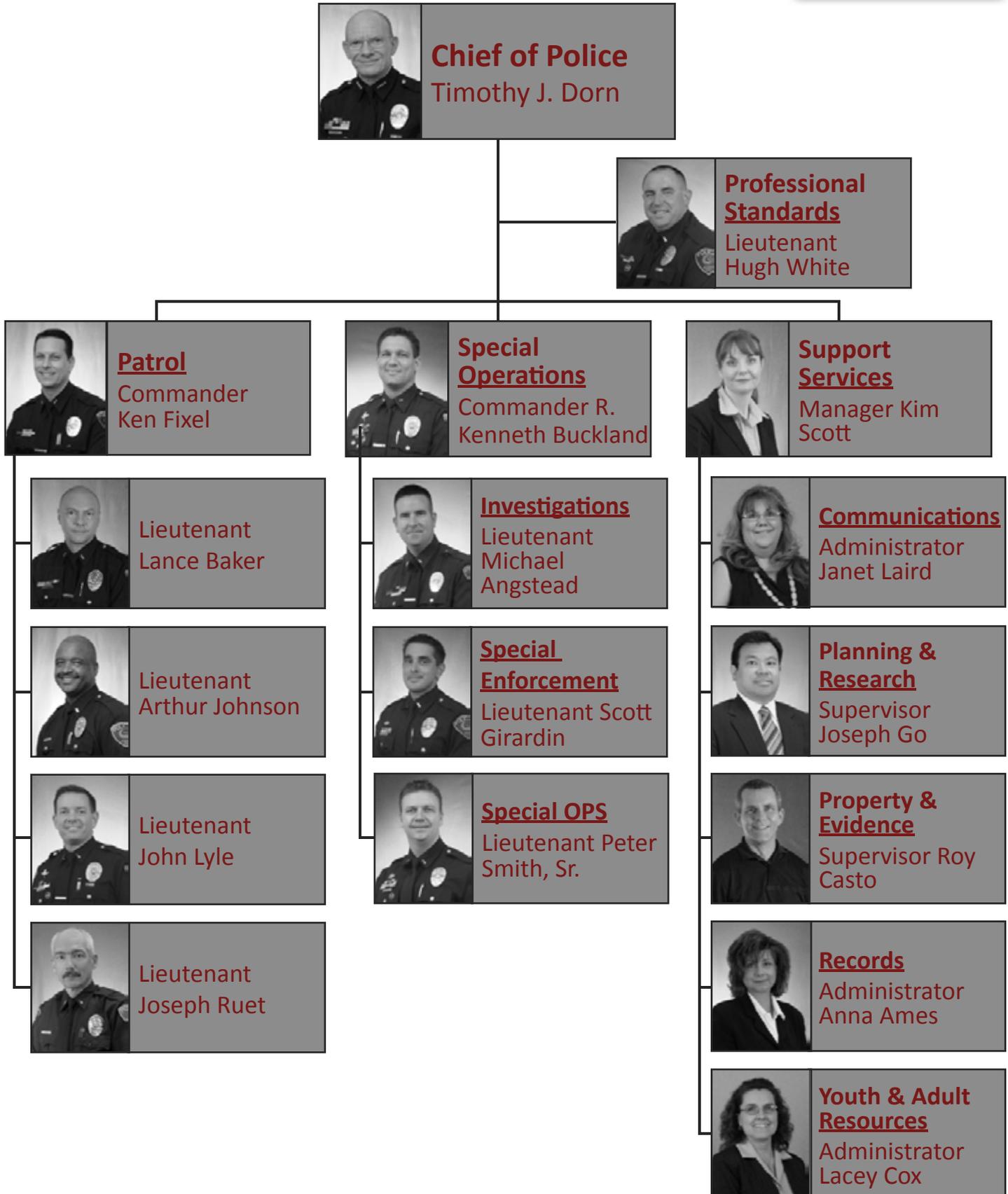
## ***Property and Evidence***

Roy Casto	Susan Schubert
Margo Chambers	Joedi Taylor
Kyle English	Paul Taylor
John Pacini	

## ***Criminal Investigations***

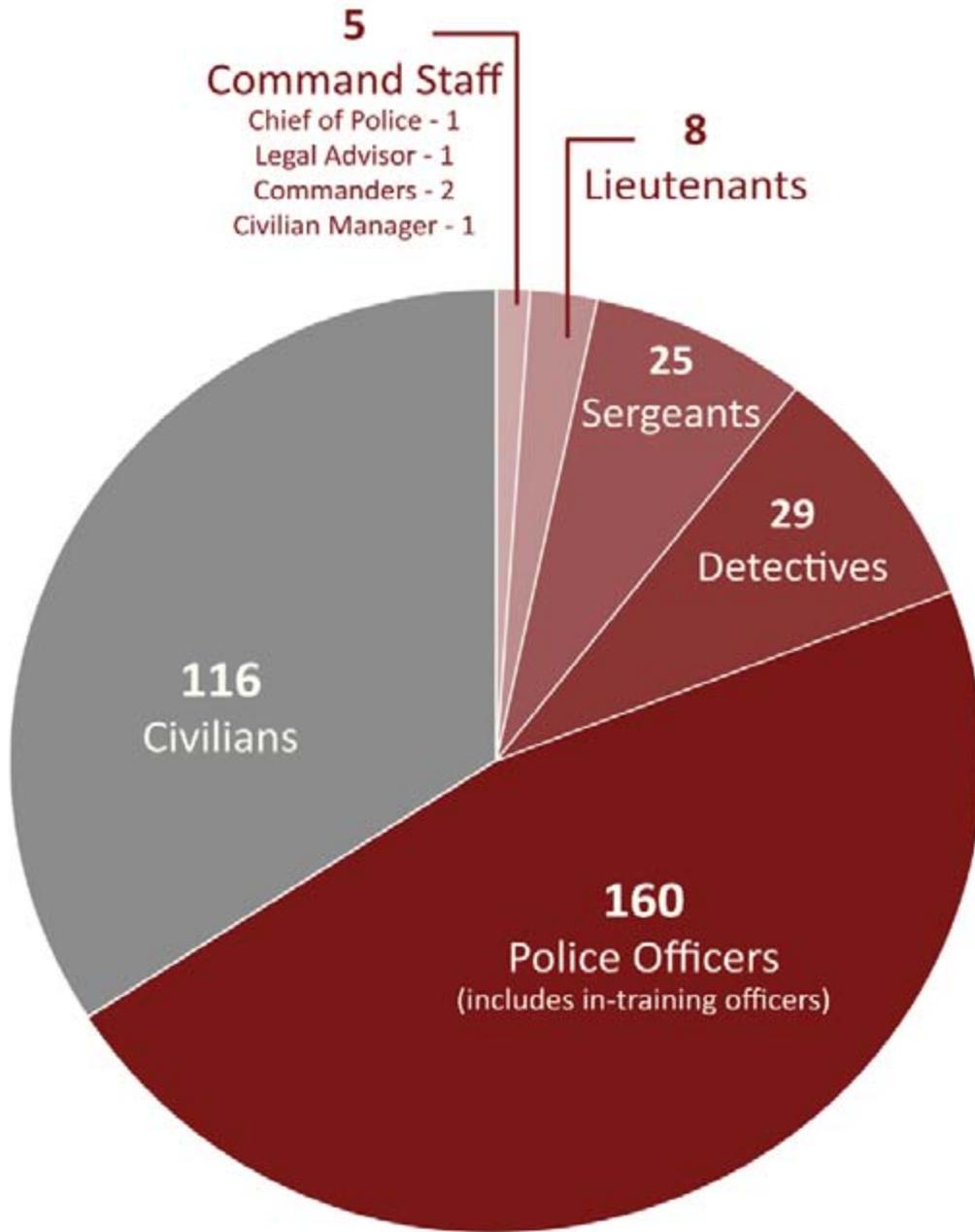
Amran Allen	Debra Hartin
Stephanie Ameiss	Amber Jerde
Michael Angstead	David Landgraf
Terri Arenas	Lance Ledford
Sharon Barbieri	Joanne Lockhart
Ryan Barnhart	Mark Marino
Jason Biggs	Garth McClellan
Terry Burchett	David Meyer
Roger Cain	Patrick Portee
Ralph Cornejo	Sy Ray
Laura Dale	Raymond Savoie
Thomas Edgerton	Steven Shippee
Joshua Fearnó	Brenda Tomory
Judy Fernandez	Paul Van Horn
Drew Florence	Joy Vicente
Rocky Forthofer	Christopher Wakefield
Dania Garza	Scott Zuberbuehler
Jonathan Halliday	

# Organizational Structure



# Personnel and Staffing

FY 2010-2011 Authorized Personnel



# Budget Expenditures

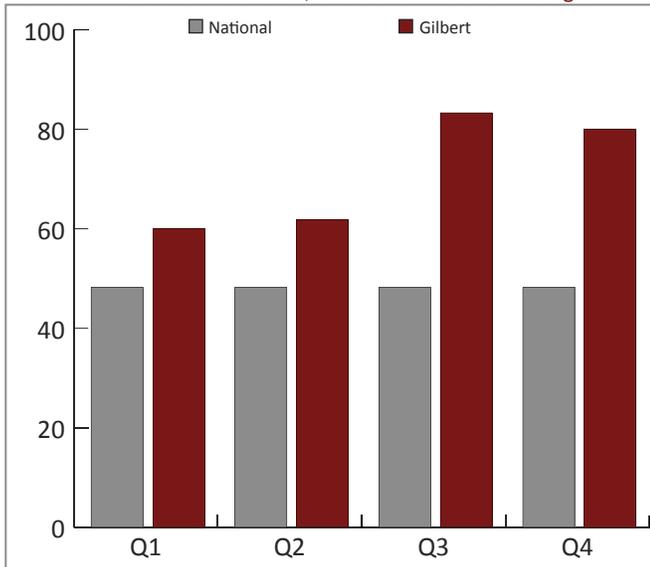
	Personnel	Operating	Subtotal	% of Total
<b><i>Office of the Chief of Police</i></b>				
Administration	\$557,250	\$264,540	\$821,790	2.24%
Animal Control	-	139,780	139,780	0.38%
Jail Costs	-	2,400,000	2,400,000	6.54%
<b>Subtotal</b>	<b>\$557,259</b>	<b>\$2,804,320</b>	<b>\$3,361,570</b>	<b>9.17%</b>
<b><i>Office of Professional Standards</i></b>				
Internal Affairs	\$465,970	\$20,220	\$486,190	1.33%
Hiring	271,670	42,510	314,180	0.86%
Training	185,290	8,150	193,440	0.53%
Crime Prevention	283,760	17,750	301,510	0.82%
<b>Subtotal</b>	<b>\$1,206,180</b>	<b>\$88,630</b>	<b>\$1,295,320</b>	<b>3.53%</b>
<b><i>Patrol Division</i></b>				
Patrol	\$14,614,880	\$1,944,700	\$16,559,580	45.15%
Canine	345,700	60,200	405,900	1.11%
Detention Transport	333,600	40,030	373,630	1.02%
<b>Subtotal</b>	<b>\$15,294,180</b>	<b>\$2,044,930</b>	<b>\$17,339,110</b>	<b>47.28%</b>
<b><i>Special Operations Division</i></b>				
Traffic	\$1,991,690	\$165,050	\$2,156,740	5.88%
Criminal Apprehension Team	794,520	41,350	835,870	2.28%
School Resource	1,258,460	15,100	1,273,560	3.47%
General Investigations	327,420	96,310	423,730	1.16%
Special Investigations	576,870	97,640	684,510	1.87%
Child / Sex Crimes Unit	1,102,610	43,690	1,146,300	3.13%
Property Crimes Unit	1,133,900	69,040	1,202,940	3.28%
Intel Unit	570,110	15,620	585,730	1.60%
Violent Crimes Unit	773,160	58,500	831,660	2.27%
Tactical Operations Unit	54,910	89,160	144,070	0.39%
<b>Subtotal</b>	<b>\$8,593,650</b>	<b>\$691,460</b>	<b>\$9,285,110</b>	<b>25.32%</b>
<b><i>Support Services</i></b>				
Records	\$914,250	\$40,820	\$955,070	2.60%
Communications	2,465,450	295,280	2,760,730	7.53%
Property & Evidence	391,890	159,690	551,580	1.50%
Alarm Management	54,740	13,960	68,700	0.19%
Planning and Research	156,620	2,350	158,970	0.43%
Support Services Administration	152,200	7,420	159,620	0.44%
Youth & Adult Resources	700,160	40,390	741,090	2.02%
<b>Subtotal</b>	<b>\$4,835,310</b>	<b>\$560,450</b>	<b>\$5,395,760</b>	<b>14.71%</b>
<b>Total</b>	<b>\$30,487,080</b>	<b>\$6,189,790</b>	<b>\$36,676,870</b>	
<b>% of Total</b>	<b>83.12%</b>	<b>16.88%</b>	<b>100.00%</b>	<b>100.00%</b>

# Community Livability

**Strategic Goal:** Maximize the use of technology, data, and resources to conduct thorough and efficient criminal investigations.

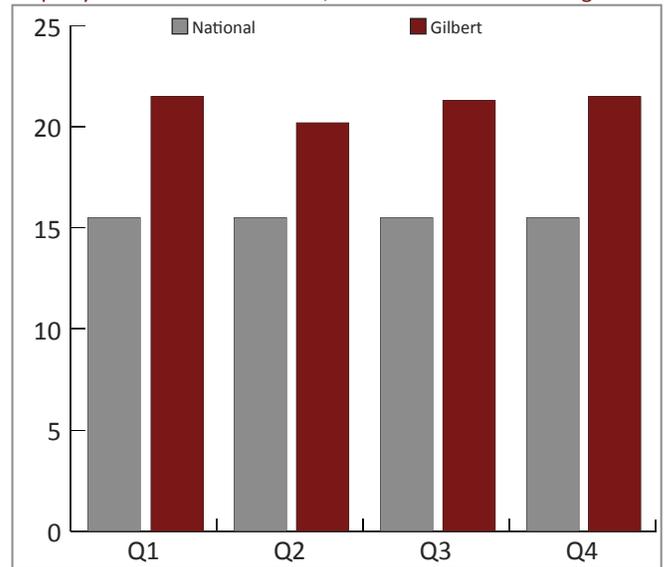
**Supporting Goal:** Maintain clearance rates higher than the national average for crimes of violence according to the FBI publication, "Crime in the United States."

Violent Crimes Clearance Rates, Gilbert vs. National Averages



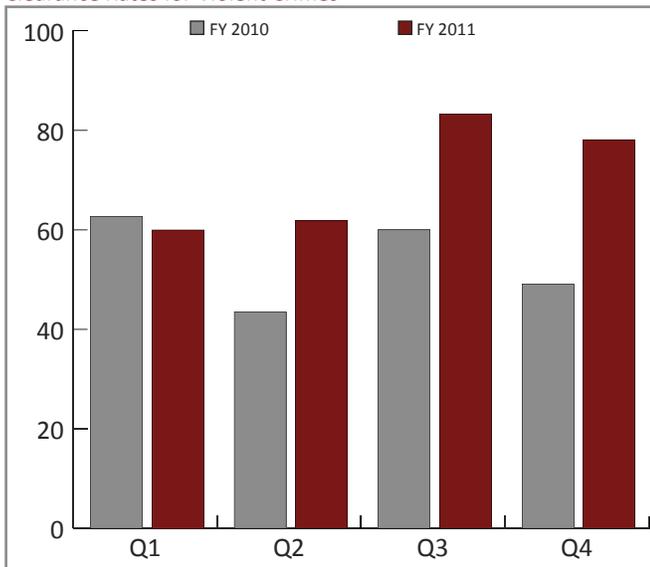
**Supporting Goal:** Maintain clearance rates that are higher than the national average for property offenses according to the FBI publication, "Crime in the United States."

Property Crimes Clearance Rates, Gilbert vs. National Averages



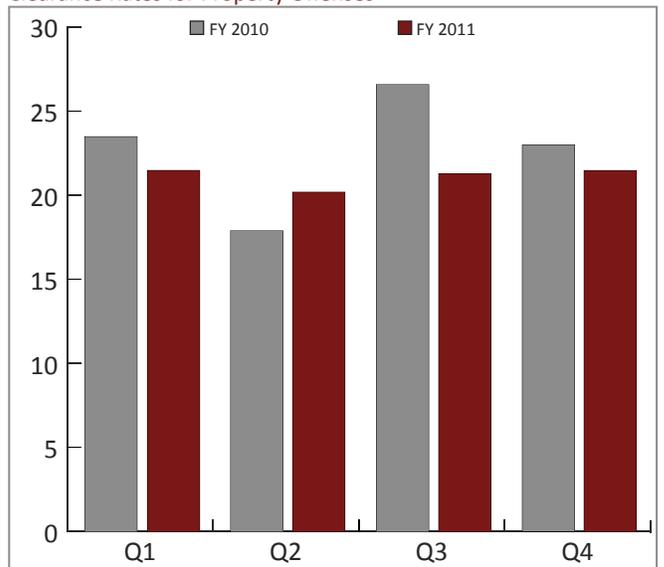
**Supporting Goal:** Maintain or exceed clearance rates for crimes of violence as compared to the previous year.

Clearance Rates for Violent Crimes



**Supporting Goal:** Maintain or exceed clearance rates on property offenses as compared to the previous year.

Clearance Rates for Property Offenses



# Community Livability

**Supporting Goal:** Verify address information (within time limits established in policy) for all sex offenders registered in the Town of Gilbert.

## Registered Sex Offender Verifications

	Q1	Q2	Q3	Q4
Sex offenders requiring verification	-	-	56	27
Sex offender verifications completed	-	-	23	42

**Strategic Goal:** Utilize data and technology to effectively and efficiently deploy personnel and resources in order to provide a timely response to calls for service.

**Supporting Goal:** Establish average response time targets for each identified call for service.

(Note: Average call for service is defined as the time from when the call is received to the responders arrival).

## Calls for Service Average Response Time Targets

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
0 - Emergency	5.5 minutes	04:29	04:10	04:16	04:05	04:16
1 - Urgent	6.5 minutes	06:24	06:53	06:30	06:39	06:37
2 - High	15 minutes	12:01	12:33	12:22	12:37	12:23
3 - Low	45 minutes	27:42	29:42	30:05	31:00	29:37
4 - Report only	60 minutes	07:34	07:06	09:42	08:50	08:17

**Supporting Goal:** Meet calls for service average response time targets as follows:

- 90% of target for Priority 0 calls.
- 80% of target for Priority 1 calls.
- 70% of target for Priority 2, 3, and 4 calls.

## Calls for Service Average Response Time Goal Attainment

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
0 - Emergency	90%	78.7%	77.5%	79.9%	83.3%	79.7%
1 - Urgent	80%	60.8%	56.3%	58.7%	58.3%	58.5%
2 - High	70%	76.5%	73.7%	74.6%	73.6%	74.6%
3 - Low	70%	81.4%	78.8%	77.8%	76.7%	78.7%
4 - Report only	70%	99.0%	98.8%	98.1%	98.0%	98.5%

**Supporting Goal:** Establish average dispatch time targets for calls for service that are priority 0 and 1.

(Note: Dispatch time is the time from when the call for service is received until the time the call is dispatched.)

## Calls for Service Average Dispatch Time Targets

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
0 - Emergency	90 seconds	46 seconds	37 seconds	35 seconds	37 seconds	39 seconds
1 - Urgent	90 seconds	50 seconds	50 seconds	48 seconds	52 seconds	50 seconds

# Community Livability

**Supporting Goal:** Meet Calls for Service average dispatch response time targets as follows:

- 90% of target for Priority 0 calls
- 90% of target for Priority 1 calls

Calls for Service Dispatch Response Time Goal Attainment

Priority Level	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
0 - Emergency	90%	97.6%	99.2%	99.3%	99.3%	98.7%
1 - Urgent	90%	88.8%	88.3%	88.7%	88.0%	88.4%

**Supporting Goal:** Maintain a 90% or greater rate for answering 911 calls within 10 seconds.

9-1-1 Emergency Calls Answered Within 10 Seconds

Target Goal	Q1	Q2	Q3	Q4	Year Avg.
90%	90.66%	88.79%	85.98%	91.60%	89.26%

**Supporting Goal:** Maintain a 90% or greater rate for answering non-emergency phone lines within 30 seconds.

Non-Emergency Phone Lines Answered Within 30 Seconds

Target Goal	Q1	Q2	Q3	Q4	Year Avg.
90%	99.90%	99.89%	99.81%	99.76%	99.84%

**Supporting Goal:** Maintain the following time allocation standards for patrol officers (based upon shift assignment).

Time Allocation Standards

Day & Swing Shift	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
Available/Officer Initiated	34%	34.8%	33.3%	34.4%	32.2%	35.4%
Dispatched CFS	33%	35.1%	35.6%	36.3%	38.2%	35.1%
Other	33%	30.2%	31.1%	29.3%	29.6%	29.5%
Night Shifts	Target Goal	Q1	Q2	Q3	Q4	Year Avg.
Available/Officer Initiated	47%	47.9%	48.5%	49.2%	51.7%	48.7%
Dispatched CFS	20%	26.5%	24.3%	23.4%	24.6%	24.9%
Other	33%	25.6%	27.3%	27.5%	23.7%	26.4%

**Strategic Goal:** Effective use of technology to enhance intelligence led policing.

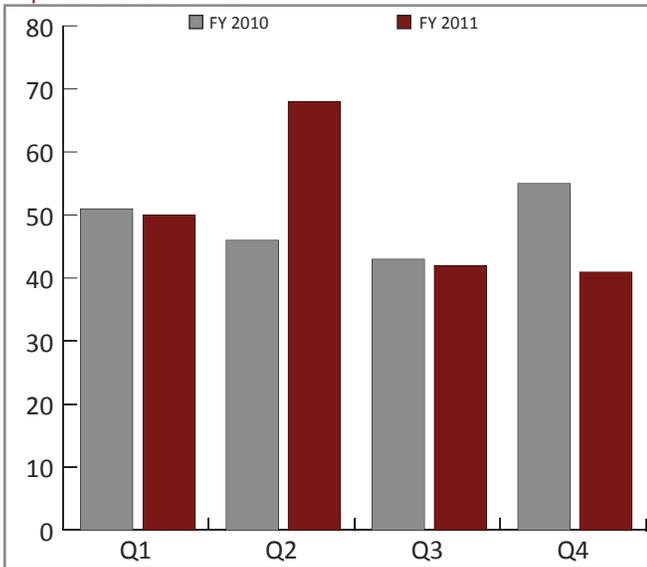
**Supporting Goal:** Maintain "safest community in Arizona" rating (for population greater than 100,000).

Safe Community Ranking

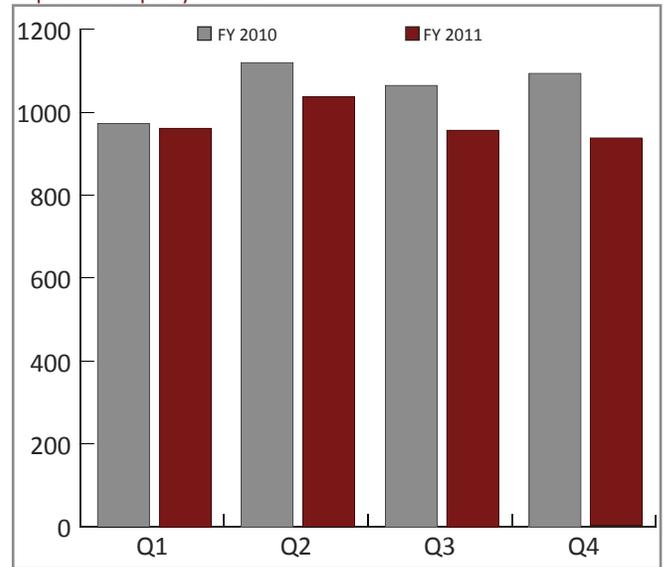
	2009	2010
National Ranking	24	17
Arizona Ranking	1	2

# Technology Leader

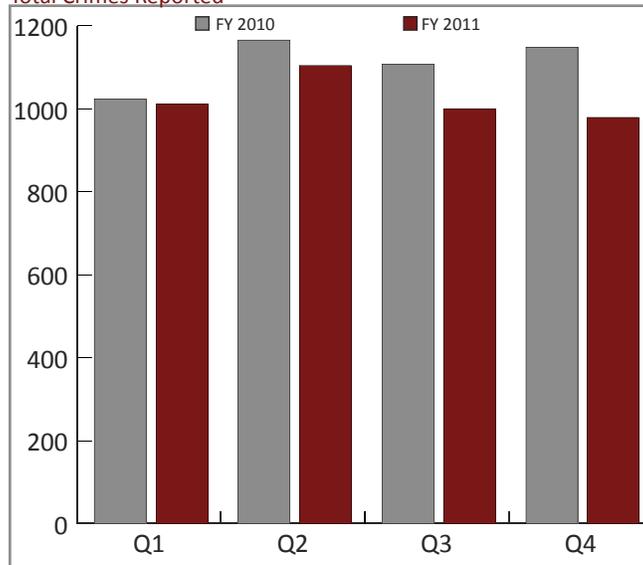
Reported Violent Crimes



Reported Property Crimes



Total Crimes Reported



**Strategic Goal:** Secure Gilbert Police Department information systems network.

**Supporting Goal:** Request study from the Town of Gilbert technology services department in order to identify technology, equipment, and fiscal requirements for project.

Request Technology Study	Inactive, pending budget process finalization.
Obtain Funding in Five Year Financial Plan	Inactive, pending budget process finalization.

# Balanced Five Year Financial Plan

**Strategic Goal:** Utilize data and technology to identify staffing standards necessary to provide efficient and effective police service.

Supporting Goals	Status
Obtain software and hardware capable of providing a data driven analysis of current and future patrol officer staffing requirements. Evaluate deployment of current patrol resources.	Corona Solutions software purchased.
Install software and hardware that provides a data driven analysis of current and future patrol officer staffing requirements and evaluates deployment of current patrol resources.	Corona Solutions software installed and staff trained.
Develop staffing ratios for sworn non-patrol personnel and non-sworn support personnel based upon existing build out plan.	In progress
Evaluate data to determine current and future patrol staffing requirements.	In progress
Use data driven patrol staffing requirements and established ratios to identify five year staffing requirements.	In progress
Prepare and complete a department staffing plan and build out to include staffing projections for next five years.	In progress
Identify fiscal requirements necessary to support five year staffing plan.	Pending
Submit five year staffing plan for review by town management and elected officials.	Pending
Request funding to support five year staffing plan.	Pending
Adjust five year staffing plan based on funding ability.	Pending
Include five year staffing plan in the Town of Gilbert five year financial plan.	Pending

# Economic Development

**Strategic Goal:** Enhance the economic development plan by providing a safe environment.

**Supporting Goal:** Maintain required school resource officer (SRO) staffing levels (“required” in this instance means an SRO staffed in each high school and junior high school).

SRO Staffing Levels

Staffing Level	Q1	Q2	Q3	Q4
Required Staffing	13	13	13	13
Current Staffing	8	8	8	8

**Supporting Goal:** Maintain rating of 90% or better in overall satisfaction with police services on the Town of Gilbert Heads of Household 2010 Survey.

Overall Satisfaction

Year	Satisfaction Rating
2009	91.3%
2010	93.0%

**Supporting Goal:** Maintain rating of 90% or better on citizens feeling safe from violent crime victimization on the Town of Gilbert Heads of Household 2010 Survey.

Feeling Safe From Violent Crime Victimization

Year	Satisfaction Rating
2009	97.9%
2010	98.5%

**Supporting Goal:** Maintain satisfaction rating of 90% or better on citizens feeling safe from property crime victimization on the Town of Gilbert Heads of Household 2010 Survey.

Feeling Safe from Property Crime Victimization

Year	Satisfaction Rating
2009	95.3%
2010	96.4%

**Supporting Goal:** Maintain rating of 90% or better satisfaction rating for citizens feeling safe on local roadways based on the Town of Gilbert Heads of Household 2010 Survey.

Feeling Safe on Local Roadways

Year	Satisfaction Rating
2009	94.7%
2010	96.0%

**Supporting Goal:** Maintain or reduce traffic collision rates based on total collisions per 1,000 residents.

Total Traffic Collisions per 1,000 Residents

	Q1	Q2	Q3	Q4	Total
FY 2010	2.38	2.71	2.98	2.53	10.6
FY 2011	2.52	3.02	2.90	2.78	11.21

# Economic Development

**Supporting Goal:** Maintain or reduce alcohol and drug related traffic collision rates based on total alcohol and/or drug related collisions per 1,000 residents.

Alcohol / Drug Related Traffic Collisions per 1,000 Residents

	Q1	Q2	Q3	Q4	Total
FY 2010	.22	.11	.16	.12	.62
FY 2011	.13	.13	.20	.11	.57

**Supporting Goal:** Maintain or increase the number of DUI related arrests.

Total DUI Arrests

	Q1	Q2	Q3	Q4	Total
FY 2010	550	677	477	509	2,213
FY 2011	496	673	366	375	1,910

**Supporting Goal:** Maintain or increase officer initiated traffic and subject contacts.

Total Traffic and Subject Stops

	Q1	Q2	Q3	Q4	Total
FY 2010	15,397	12,861	13,737	16,215	58,210
FY 2011	16,027	11,818	11,671	12,547	52,063

**Supporting Goal:** Maintain recidivism rate of less than 5% on domestic violence offenses.

Domestic Violence Recidivism Rates

	Q1	Q2	Q3	Q4	Year Avg.
FY 2010	-	-	-	-	-
FY 2011	-	-	2.6%	1.8%	2.2%

**Supporting Goal:** Maintain or reduce the number of juvenile criminal offenses (excluding curfew, alcohol, truancy, and tobacco violations) per 1,000 residents.

Total Juvenile Arrests

	Q1	Q2	Q3	Q4	Total
FY 2010	404	365	348	350	1,467
FY 2011	260	268	271	295	1,094

**Supporting Goal:** Conduct court ordered counseling services within 30 days of court appearance or judicial order.

<b>Counseling Services Provided Within 30 Days of Appearance or Judicial Order.</b>	Meeting goal as of June 30, 2011.
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# Statistics



# Uniform Crime Reports

## Part I Index Crimes

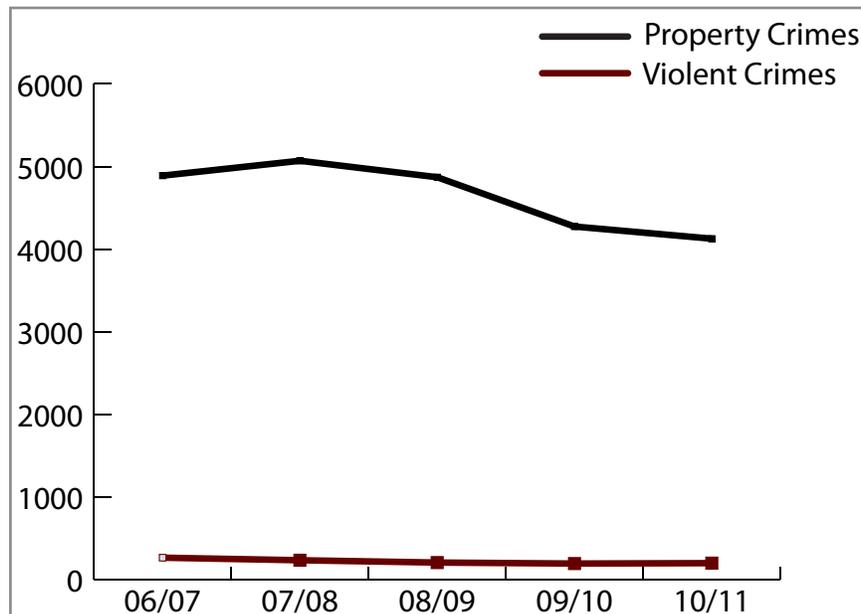
### Monthly Breakdown

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Homicide	1	1	1	0	1	0	0	0	0	1	0	0	5
Rape	5	1	1	4	1	5	1	0	3	2	3	1	27
Robbery	2	6	3	6	6	10	4	6	2	3	3	3	54
Agg. Assault	14	11	4	12	14	9	4	6	16	10	9	5	114
Total Burglary	62	60	66	71	69	50	69	62	62	53	75	62	761
<i>Residential</i>	50	39	50	51	53	38	56	52	47	40	56	53	585
<i>Commercial</i>	12	21	16	20	16	12	13	10	15	13	19	9	176
Theft	236	239	250	258	287	272	259	244	227	225	250	248	2,995
Vehicle Theft	11	17	21	18	6	6	8	7	11	5	9	12	131
Arson	4	2	5	11	2	2	1	5	4	1	2	1	40
<b>Total</b>	<b>335</b>	<b>337</b>	<b>351</b>	<b>380</b>	<b>386</b>	<b>354</b>	<b>346</b>	<b>330</b>	<b>325</b>	<b>300</b>	<b>351</b>	<b>332</b>	<b>4,127</b>

### Overview of Crime Trends

Year	Murder	Rape	Robbery	Agg. Assault	Total Violent Crimes	Burglary	Larceny	Vehicle Theft	Arson	Total Prop. Crimes	Total Major Crimes
FY 2006/07	1	40	47	178	266	982	3,445	450	13	4,890	5,156
FY 2007/08	0	18	56	161	235	1,022	3,607	418	23	5,070	5,305
FY 2008/09	4	19	75	109	207	1,070	3,504	268	29	4,871	5,078
FY 2009/10	2	25	55	113	195	930	3,165	157	22	4,274	4,469
FY 2010/11	5	27	54	114	200	761	2,995	131	40	3,927	4,127
<b>Total</b>	<b>12</b>	<b>129</b>	<b>287</b>	<b>675</b>	<b>1,103</b>	<b>4,765</b>	<b>16,716</b>	<b>1,424</b>	<b>127</b>	<b>23,032</b>	<b>24,135</b>

Crime Trends



# Arrests and Traffic

## Arrests

Crime Category	Adult Arrests	Juvenile Arrests	Total
Murder	6	0	6
Rape	5	1	6
Robbery	29	6	35
Aggravated Assault	58	9	67
Burglary	58	21	79
Vehicle Burglary	77	25	102
Larceny	172	40	212
Vehicle Theft	18	3	21
Arson	2	2	4
<b>Total Part I</b>	<b>425</b>	<b>107</b>	<b>532</b>
Other Assaults	613	118	731
Shoplift	415	192	607
Fraud/Identity Theft	148	2	150
Weapons Violations	104	17	121
Curfew	4	564	568
Drugs	1,253	249	1,502
Alcohol	645	281	926
DUI	1,856	59	1,915
<b>Total Part II</b>	<b>5,038</b>	<b>1,482</b>	<b>6,520</b>
<b>Total Arrests</b>	<b>5,463</b>	<b>1,589</b>	<b>7,052</b>

## Traffic Fatalities

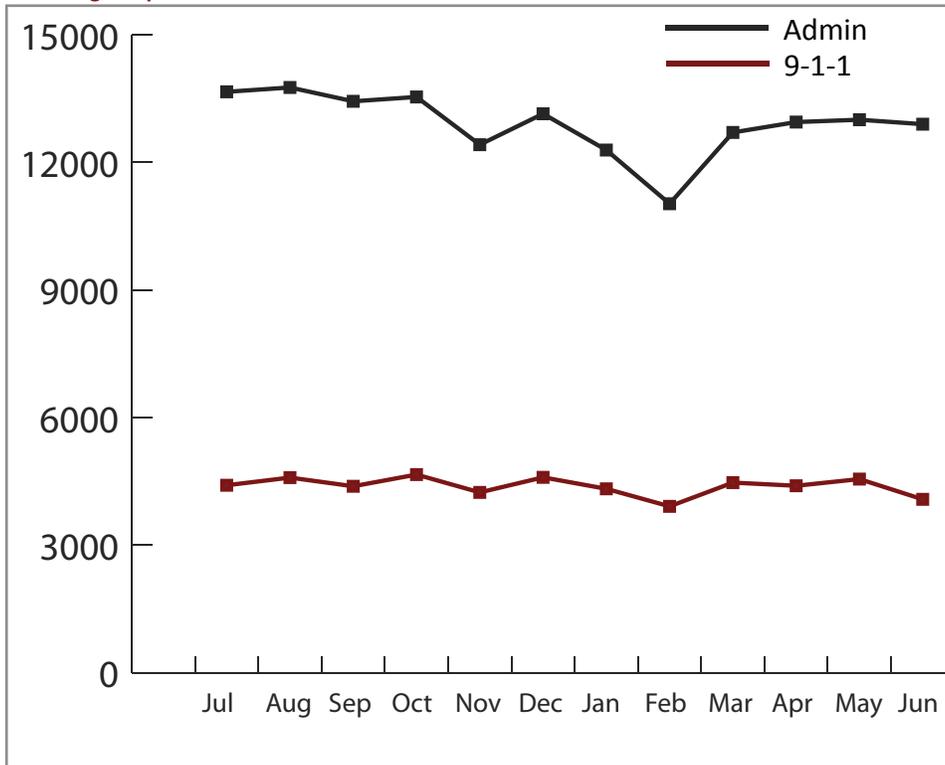
Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
0	0	1	1	0	0	0	1	0	0	0	1	4

# Communications Operations

**Activity**

	<b>Incoming 911 Calls</b>	<b>All Other Calls Received</b>	<b>Calls Dispatched</b>	<b>Traffic Stops</b>	<b>On-View Incidents</b>
July	4,411	13,661	5,195	4,854	6,020
August	4,591	13,763	5,202	4,862	6,246
September	4,387	13,438	5,104	5,427	5,796
October	4,662	13,540	5,620	3,508	5,133
November	4,243	12,418	5,050	3,516	5,161
December	4,597	13,145	5,327	4,084	5,930
January	4,327	12,292	4,925	4,036	5,280
February	3,915	11,030	4,501	3,198	4,261
March	4,473	12,706	5,234	3,768	4,884
April	4,399	12,950	5,190	3,251	5,175
May	4,556	13,005	5,155	4,566	4,660
June	4,080	12,900	4,971	3,773	5,580
<b>Totals</b>	<b>52,641</b>	<b>154,848</b>	<b>61,474</b>	<b>48,843</b>	<b>64,126</b>

**Incoming Telephone Lines**



# Use of Force

## Use of Force Incidents

Type of Force	Officers Involved / Events
Firearms	5 officers / 5 events*
Focused Strikes	4 officers / 4 events
Impact Weapons	0 officers / 0 events
K-9	2 officers / 2 events
Pressure Points	1 officer / 1 event
Take Downs	61 officers / 39 events
Taser	32 officers / 30 events
Other**	27 officers / 12 events

\*All events involved animals

\*\*The "other" category accounts for use of the restraint chair, RIPP restraints, control holds, and other defensive moves.

## Use of Force Incidents: Display

	Q1	Q2	Q3	Q4	Total
Firearms displayed	89	98	135	150	472*
Firearms displayed events	22	29	27	34	112
Taser displayed	3	2	3	10	18
Taser displayed events	3	1	3	10	17

\*Mainly attributable to the criminal apprehension team's (CAT) increased arrests. CAT serves most of the search warrants for narcotic and felony cases. They arrest violent offenders and subjects with outstanding warrants.

## Use of Force Incidents: Ratios

	Q1	Q2	Q3	Q4
Force vs. CFS*	50/48,706	44/43,329	49/40,087	62/48,961
Ratio per CFS	1 use of force per 974 CFS	1 use of force per 985 CFS	1 use of force per 818 CFS	1 use of force per 790 CFS
Force Event vs. Arrest	50/3,046	44/2,798	49/2,453	62/2,780
Force Event Ratio per Arrest	1 use of force per 61 arrests	1 use of force per 64 arrests	1 use of force per 50 arrests	1 use of force per 45 arrests

\*Calls for Service

## Pursuits

Terminated by Department	2
Not terminated	6
Terminated by PIT Maneuver	2
Total pursuits	10
Within policy	9

# Internal Affairs

## Classification of Complaints (Allegation Only)

Complaint	Total Alleged/ Total Sustained
Abuse or loss of any entrusted property	1/1
Accessing any departmental or criminal justice record without authorization	1/0
Careless/negligent handling of a firearm	2/1
Commission of any crime	3/0
Conduct unbecoming	22/3
Employee involved collision or damage	2/1
Excessive force	4/0
Emergency driving	1/1
Failure to comply with verbal or written orders	3/3
Failure to obtain/dispatch pertinent information	1/1
Failure to impound property	4/2
Failure to properly and accurately report all facts	4/1
Failure to take appropriate action	8/1
Failure to attend training	1/1
Failure to properly supervise	1/0
Falsification of reports, records, or communication	2/0
Individual dignity - respectful treatment of the public	6/2
Harsh, violent, profane, and/or insolent language	2/0
Malfeasance in office	3/0
Misfeasance in office	5/0
Misrepresenting any matter	1/1
Nonfeasance in office	2/0
Obedience to traffic laws	5/2
Performance issue	5/3
Prisoner injury incident review	3/0
Pursuit review	2/1
Racial profiling	2/0
Respect for Constitutional rights	3/1
Sleeping, loafing, idling, or loitering on duty	1/0
Standard of conduct	3/1
Taking inappropriate action off duty	3/2
Town rules violations	4/3
Uniform regulations violations	1/1
Untruthfulness	4/0
Use of force	2/0
Violation of juvenile procedures	1/1
<b>Total</b>	<b>118/34</b>

## Internal Affairs Cases by Finding

Findings	No. Sustained / Total Complaints
Internal complaints - sustained	22/37 (59%)
External complaints - sustained	10/59 (17%)
<b>Total Sustained vs. Total Investigations</b>	<b>32/96 (33%)</b>

## Internal Affairs Case Ratios

Cases vs. CFS*	96 to 181,083
Cases ratio per CFS	1 case per 1,886 CFS
Cases vs. arrests	96 to 11,077
Cases ratio per arrest	1 case per 115 arrests

\*Calls for service



**LIEUTENANT ERIC L. SHUHANDLER**  
Dedicated Service 1994 - 2010



**OFFICER ROBERT D. TARGOSZ**  
Dedicated Service 1994 - 2006



**KATHY SANKS**  
Dedicated Service 1996 - 2004

