

FAQ - Your Specialty Pharmacy Benefits

Who is BriovaRx?

BriovaRx is a pharmacy, owned by your pharmacy network, focused on providing the best possible care while you undergo specialty medication treatment. Under your prescription drug plan, BriovaRx is your exclusive specialty pharmacy provider. Services include:

- Filling prescriptions for specialty medications
- Calling you each month to coordinate the refill shipment of your medication
- Supporting you with counseling and information about your medications
- Providing 24-hour emergency pharmacy services over the phone
- Assisting you with medication self-administration training, if needed
- Communicating with your health care provider(s) regarding follow-up, as needed
- Helping you enroll in a copay assistance program, if needed

How do I sign up to receive my specialty medications from BriovaRx?

To register with BriovaRx, please call 1-855-4BRIOVA (1-855-427-4682). A Patient Care Coordinator will guide you through the process.

How do I order prescription refills from BriovaRx pharmacy?

Each month, an experienced Patient Care Coordinator will call you to coordinate your next medication delivery. Your medications can be sent to your home, work, or doctor's office. BriovaRx uses experienced shippers, such as UPS, to make sure your package is carefully shipped. If the package requires special handling, such as refrigeration, the package is shipped accordingly, all at no extra cost to you.

Can I get all my prescriptions from BriovaRx?

No. BriovaRx is focused on providing specialty medications. For other types of prescriptions, please use your regular mail order or retail pharmacy.

How do I pay for my specialty medications?

You may pay using credit card, including MasterCard, Visa, Discover and American Express. In addition, you may use check-by-phone or money orders.

If I want to call the BriovaRx specialty pharmacy, what are their hours?

Pharmacy representatives are available at 1-855-4BRIOVA (1-855-427-4682), Monday through Friday, 8:30 a.m. to 10 p.m., ET. In addition, a clinician is available 24/7 for emergency on-call services.